



SIB 11 10 19

2019-08-16

DELIVERY STOP: CRANKCASE BEDPLATE

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information Bulletin (Revision 1) replaces SI B11 10 19 **dated August 2019**.

What's New (Specific text highlighted):

- Dealer information added

MODEL

E-Series	Model Description	Production Date
F82	M4 Coupe	6/5/2019
F83	M4 Convertible	6/7/2019 - 6/21/2019
F87	M2 Coupe	6/4/2019 – 6/18/2019

AFFECTED VEHICLES

Vehicles which require this Technical Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), with the Key Reader or Warranty Vehicle Inquiry. All other systems will show the stop sale starting tomorrow.

SITUATION

BMW of North America, LLC has issued a Delivery Stop (effective July 26, 2019) on a small number of Model Year 2020 BMW vehicles that were produced between June 4, 2019 and June 21, 2019.

Approximately 10 vehicles are affected by this delivery stop.

On affected vehicles, the crankcase bedplate may not have been installed correctly.

Each dealer that has a vehicle in their inventory will need to contact the Engine TeileClearing team via TSARA.

Create and submit the TSARA case with "B11 10 19 S55 Engine Delivery Stop" in the subject line and wait for a response.

In the response will be instructions for inspecting and if needed repairing the vehicle.

WARRANTY INFORMATION

Reimbursement for this Delivery Stop/Repair Action will be via normal claim entry utilizing the following information:

Defect Code:	0011300500	
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