



SIB 66 28 19

2019-08-20

**TOUCHLESS VEHICLE UNLOCKING AND LOCKING CAN'T BE SWITCHED ON****MODEL**

E-Series	Model Description	Production Date	Affected Option Code
G12	745e Sedan	March 1 thru August 1, 2019	SA322 Comfort Access

**SITUATION**

Touchless vehicle unlocking and locking cannot be switched on from the iDrive; or this feature is not present in the CID.

**CAUSE**

Software error in the Body Domain Controller (BDC) control unit.

**CORRECTION**

Reprogram the vehicle.

**PROCEDURE**

1. Perform diagnosis with the latest version of ISTA, working through the test module, if needed.
2. Program the vehicle using ISTA 4.18.32 or higher (released August 2019).

Model	Target integration level
G12	<b>S18A-19-07-539</b> or higher

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

**Always connect a BMW-approved battery charger/power supply (SI B04 23 10).**

For information on programming and coding with ISTA, refer to DealerSpeed / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

**WARRANTY INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

<b>Defect Code:</b>	<b>6138270200</b>	<b>Body Domain Controller software error/internal equipment fault</b>
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to AIR	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to AIR	Connect an approved battery charger/power supply (indicated in AIR as Charging battery)
And, as necessary:		

61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 00 730	Refer to AIR	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

During the same workshop visit, **if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.**

### **Programming and Encoding - Vehicle Control Units (RO and Claim Comments Required)**

**A. The programming procedure** automatically reprograms and encodes all vehicle control modules which do not have the latest software I-level. If one or more control module failures occur “during” this programming procedure:

- Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable AIR labor operations.

Please explain this additional work (The why and what) on the repair order and in the claim comments section.

B. For control module failures that occurred prior to performing this programming procedure;

- When covered under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations (including diagnosis) in AIR.