



SIB 64 07 19

2019-08-14

## NO INTERIOR HEATING FUNCTION WITH REMOTE START

**MODEL**

Engineering Designation	Model Description	Production Date	Affected Option Code
G05	X5 Sports Activity Vehicle	To June 30, 2019	1CR
G07	X7 Sports Activity Vehicle	To June 30, 2019	1CR
G14	8 Series Convertible	To June 30, 2019	1CR
G15	8 Series Coupe	To June 30, 2019	1CR
G20	3 Series Sedan	To June 30, 2019	1CR

**SITUATION**

Customer states that when the vehicle is started using Remote Engine Start, the vehicle interior does not heat up, despite customer heater settings.

**CAUSE**

Software error in the automatic air conditioning control unit (IHKA).

**CORRECTION**

Program the vehicle.

**PROCEDURE**

1. Perform diagnosis with the latest version of ISTA, working through test module, if needed.
2. Program the vehicle using ISTA 4.18.32 or higher (released August 2019).

	Target integration level
Model	
G05 G07 G14 G15 G20	<b>S18A-19-07-510</b> or higher

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

**Always connect a BMW-approved battery charger/power supply (SI B04 23 10).**

For information on programming and coding with ISTA, refer to DealerSpeed / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

**WARRANTY INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

<b>Defect Code:</b>	<b>6411230200</b>	<b>Control unit, air conditioning, front software error/internal equipment fault</b>
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to AIR	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR	Performing vehicle test (with vehicle diagnosis system –

		checking faults) (Plus work)
And:		
61 21 528	Refer to AIR	Connect an approved battery charger/power supply (indicated in AIR as Charging battery)
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 00 730	Refer to AIR	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

During the same workshop visit, **if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.**

### **Programming and Encoding - Vehicle Control Units (RO and Claim Comments Required)**

The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software i-level. If one or more control module failures occur during this programming procedure:

Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable AIR labor operations.

Please explain this additional work (The why and what) on the repair order and in the claim comments section.

For control module failures that occurred prior to performing this programming procedure:

When covered under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations (including diagnosis) in AIR.