

**Homelink Will Not Program**

**Vehicles Affected**

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Panamera	2017-2018	971	N/A	N/A

**Revision History**

Revision	Release Date	Changes
2	August 29, 2019	Added information on interference and photos of fuse location.
1	March 23, 2018	Regular updates
0	March 5, 2018	N/A

**Condition**

The Homelink (or UGDO, Universal Garage Door Opener) system will not program to the customer's remote garage door opener. The system times out.

**Technical Background**

Many automotive radio frequency devices are built in compliance with FCC Part 15 rules. Part 15 mandates that these devices "must accept interference from any source and may not cause harmful interference to any licensed service." As it pertains to this topic, Homelink accepts interference from other RF devices; in this case, the lane change assist (LCA) module. This interference hinders Homelink operation.

**Service Information**

Follow this procedure:

- To start, you must have the customer's remote garage door opener in the vehicle.
- Depower the LCA system by pulling both LCA fuses (fuses 10 and 12, in carrier 6, under the passenger seat).—See figure 1.



Figure 1

### Service Information (continued)

- After the fuses are removed, begin programming the customer's remote garage door opener using the on screen prompts.
- Once successfully programmed, replace the LCA fuse and clear any related LCA faults using PIWIS tester version 37.300 or higher.
- Of course, the customer will need to synchronize any rolling codes (if necessary) at home, within range of the garage door.

### Warranty

As always, be sure to document the repair completely in PQIS.

### Search Items

Panamera (971), Homelink, garage door, UGDO, LCA

---

**Important Notice:** Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

---