

Technical Information

93/19 ENU 5590

Service

Vehicles With Comfort Access: No "Close tailgate with foot gesture" function from model year 2020 (93/19)

Model Line: Cayenne (9YA/9YB)

- Model Year: As of 2018
- Equipment: Comfort Access (I-no. 4F2) Tailgate comfort opening (I-no. 4F6) Tailgate comfort opening (I-no. 4E6)

Comfort Access - Tailgate foot gesture control Subject:

Information: From model year 2020, foot gesture control can only be used for opening the tailgate on vehicles with optional "Comfort Access" (I-no. 4F2) and "Tailgate comfort opening" (I-no. 4F6/4E6).

It is no longer possible to close the tailgate with a foot gesture on these vehicles.

The availability of the functions for opening or closing the tailgate using foot gesture control depends on the model year of the vehicle. See overview below:

Model year	Tailgate using foot gesture	
	open	close
2018 (J)	Yes	Yes
2019 (К)	Yes	Yes
from 2020 (L)	Yes	No

Please also pass this information on to your sales staff in order to inform the customer about this if necessary.

Information Important for working on vehicles in the workshop:

In the event of repairs, automatic coding of the tailgate and rear-end electronics control units on model year L (2020) vehicles must only be performed when PIWIS Tester release 38.600.010 is available (should be available from week 31/2019).

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© 2019 Porsche Cars North America, Inc.

AfterSales