



Highland
RIDGE RV

STARCRAFT

Incorrect weight noted on CCC Labels and Certificate of Origin

Bulletin Type:	TSB Technical Service Bulletin	Publication Date:	August 2019
Bulletin #:	19-040	Make:	Highland Ridge
Job Code:	9804439	Model:	Highlander FW
Flat Rate:	.3 hour	Model Year:	2020

Incident:	Incorrect weights noted on CCC labels and Certificate of Origin
Affected Units:	L3HH 3056-3060, 3062-3064 <i>All affected units remain in Highland Dealers' Inventory</i>
Parts:	CCC Label and Certificate of Origin w postage pd envelope to return Cofo. <i>Sent overnight with notification 8-23-2019</i>
Misc. Tools & Supplies:	Isopropyl alcohol Clean rag

The Original Certificate of Origin must be returned to Jayco Regulatory Compliance in postage paid envelope enclosed with these Instructions.

Thank you.

REMOVE EXISTING LABELS:

1. Remove the existing label located on the front exterior- off door side of the trailer.
2. Use isopropyl alcohol and a clean rag to remove any adhesive residue from the surface
3. Allow the area to dry for at least 30 seconds.

**APPLY NEW LABEL:**

1. Remove the protective backing from new label. Align the new label in the same location of the original and apply it to the surface. Remove any air bubbles.

DO NOT COVER GRAPHICS OR LOGOS ON THE EXTERIOR OF THE TRAILER WITH NEW LABELS.

NOTE: Do not attempt to remove or adjust the label once it has come in contact with the surface. Doing so may damage the label or cause it not to adhere properly to the surface. IF THE LABEL IS DAMAGED OR WILL NOT PROPERLY ADHERE TO THE SURFACE, CONTACT SERVICE FOR A NEW LABEL. Labels for a recall cannot be obtained through the Parts Department.

NOTE VOID ON THE ORIGINAL CERTIFICATE OF ORIGIN AND RETURN TO JAYCO CORP. REGULATORY COMPLIANCE IN THE PROVIDED POSTAGE PAID ENVELOPE.