



Highland
RIDGE RV



Service / Parts
TSB Order Form
Fax (800) 825-8409

TSB # 19-039
LCI Awning Circuit Protection

Dealer Name: _____

Dealer Account Number: _____

Ship To: _____

Attn: _____

Phone: _____ Fax: _____

P.O.# _____

Ship Via: _____

Each unit serial number MUST be recorded when ordering.

Quantity Ordered	Serial Number of Unit (Last 8 Digits)	Part Number	U/M	Unit Price
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C

THESE PARTS CAN ONLY BE ORDERED USING THIS FORM.



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1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
1		19-039J KIT, RESET BREAKER 9801443	EA	N/C
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August 2019

Technical Service Bulletin Notification TSB #19-039

Dear Valued Dealer:

Jayco has determined that certain Model Year 2020 Jayco, Starcraft and Highland Ridge travel trailers and fifth wheels manufactured with a LCI Awning, require a service repair. Awnings built by LCI between June 26 and July 18, 2019 may contain an incorrect motor that is stronger, drawing a higher amperage. The removal of a 15-amp fuse and installation of a 12.5 amp auto reset breaker will ensure proper circuit protection for the incorrect motor.

Our records indicate that the following unit is currently part of the inventory at your dealership and **requires the Bulletin repair prior to delivery to consumer.**

VIN

If you sold this affected vehicle, *please contact the current owner regarding this Service Bulletin and process the Warranty Registration for this customer.* All pertinent information regarding this Bulletin is on file under the Service and Parts Tab of our website. If you have questions regarding this Service Bulletin, please contact the appropriate Customer Service Department: Jayco and Starcraft at 800-283-8267 and Highland Ridge at 877-288-8400.

We apologize for any inconvenience or concern this Bulletin may cause and want to assure you that Jayco is taking all the necessary steps to ensure our product quality meets your expectations.

Sincerely,
Jayco, Starcraft and Highland Ridge Towable Divisions



Technical Service Bulletin Notification TSB #19-039

Unit VIN:

Dear Valued Customer:

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Our records indicate that this Service Bulletin affects your travel trailer / fifth wheel. Please contact the nearest Jayco, Starcraft or Highland Ridge dealer to schedule an appointment and present this letter as authorization to have the procedure completed at **no cost** to you. The bulletin repair will take approximately one half hour.

If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the appropriate Customer Service Department: Jayco and Starcraft at 800-283-8267 and Highland Ridge at 877-288-8400.

We apologize for any inconvenience or concern this bulletin may cause and want to assure you that we are taking all the necessary steps to ensure our product quality meets your expectations.

Sincerely,
Jayco, Starcraft and Highland Ridge Towable Divisions



AWNING CIRCUIT PROTECTION- AUTO RESET BREAKER

Bulletin Type:	Technical Service Bulletin TSB
Bulletin #:	19-039
Job Code:	9801443
Flat Rate:	.3 hour

Publication Date:	August 2019
Make(s):	Jayco, Starcraft and Highland Ridge
Model(s):	Various
Model Year(s):	2020

Incident:	LCI awning may contain an incorrect motor that is stronger and draws higher amperage. The removal of the 15amp fuse and installation of a 12.5 amp auto reset breaker will ensure proper circuit protection.
Affected Units:	The unit listing for each Division is at the end of the repair Instructions.
Parts Kit:# 19-039J	12.5 A auto reset breaker
Misc. Tools & Supplies:	Screw gun with #2 square drive bit



12.5A Auto Reset Breaker

REPAIR INSTRUCTIONS

Locate the power awning fuse (blue 15A) and replace it with a 12.5Amp auto reset breaker .
Plug the auto reset breaker directly into the same location where the blue 15A fuse was removed.
The breaker is not polarized, so it can be plugged into the fuse location in either direction.

The awning fuse is typically located in the Load Center, but may be in different positions in the fuse column for each different model. Double check the label in the Load Center for location of the awning fuse.

There are two exceptions to the fuse being located in the Load Center:

JAYCO EAGLE MODELS : Awning fuse is located in a cabinet behind a false panel

JAYCO EAGLE MODEL WL: Awning fuse is located behind the Command Center panel

Please note the specific instructions.

AWNING FUSE LOCATION in LOAD CENTER All affected units **EXCEPT JAYCO EAGLES**

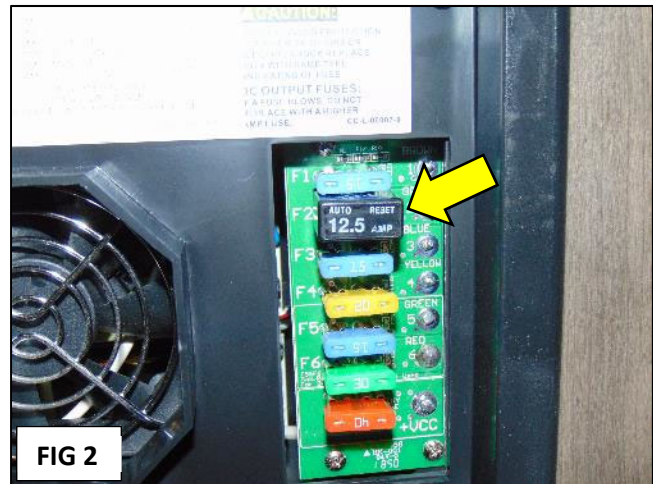
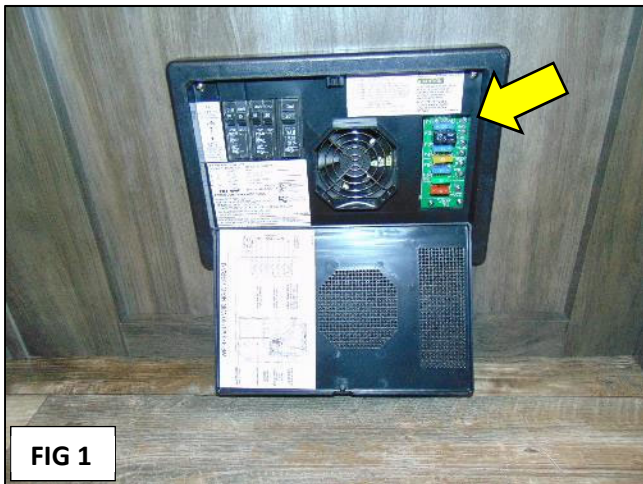


FIG 1:

- For most models (Jayco, Starcraft, Highland Ridge) the awning fuse will be located in the Load Center.
- Open the Load Center and the awning fuse will typically be located in the row of fuses (arrow).

FIG 2:

- Check the label in the Load Center which will show where the awning fuse is located.

NOTE: the awning fuse will not be in the position shown in this photo for EVERY model.

In this photo the blue 15A fuse was already removed and replaced.

- Pull out the blue 15A fuse for the power awning.
- Replace the blue 15A fuse with the 12.5A auto reset breaker.
- Close the Load Center

AWNING FUSE LOCATION BEHIND FALSE PANEL FOR ALL JAYCO EAGLES - EXCEPT MODEL WL

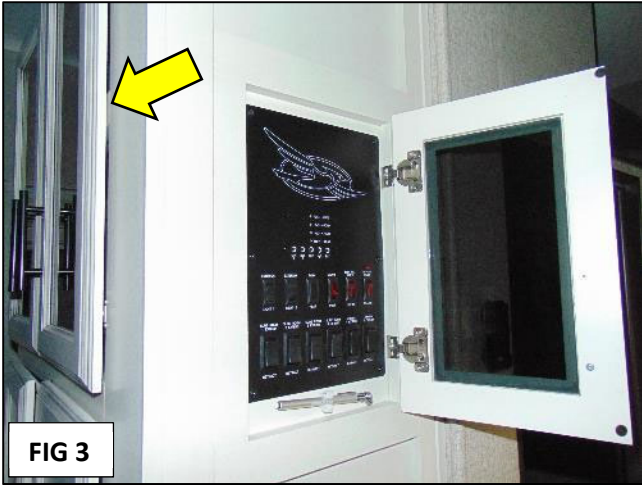


FIG 3:

- The fuse is located in the cabinet behind the Command Center Panel (arrow).



FIG 4:

FIG 4:

- Remove the false panel to access the fuse location (arrow).
- There are typically 4 screws(one in each corner) to remove.

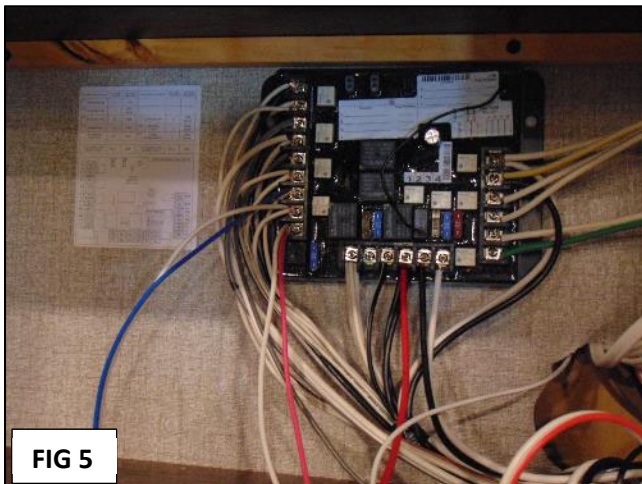


FIG 5:

- Inside the cabinet there is a fuse location chart and a printed circuit board.

DC BRANCH CIRCUITS	DC FUSE POSITION	DC FUSE SIZE/AMPS	DC BRANCH CIRCUITS	DC FUSE POSITION	DC FUSE SIZE/AMPS
F1 SLIDEOUT #1	3	15A			
F2 SLIDEOUT #2	1	20A BKR			
F3 SLIDEOUT #3	3	15A	F7 SLIDEOUT #4	1	20A BKR
F4 AWNING #1	3	15A	F6 LANDING LEGS	1	20A BKR
EXTERIOR LIGHT #1	L1	15A	F5 REAR STAB JACKS	1	20A BKR
EXTERNAL SW. S3 +	S3 +	20A	EXTERNAL SW. OUTPUT S2 +	S2 +	15A

FIG 6:

FIG 6:

- Reference the location chart upper part which will show which fuse is for the awning (outlined).

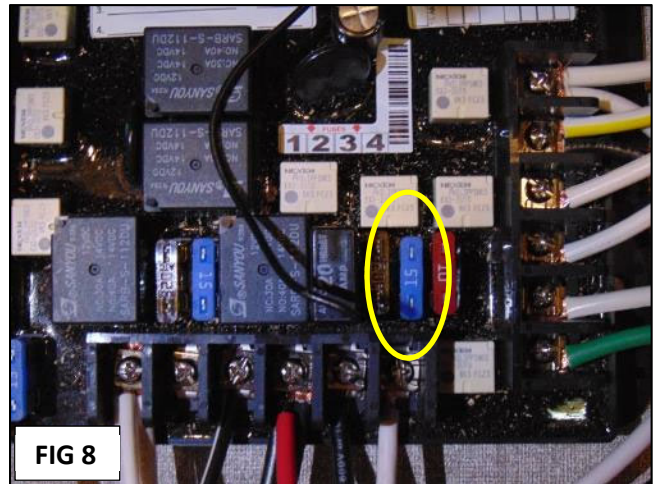
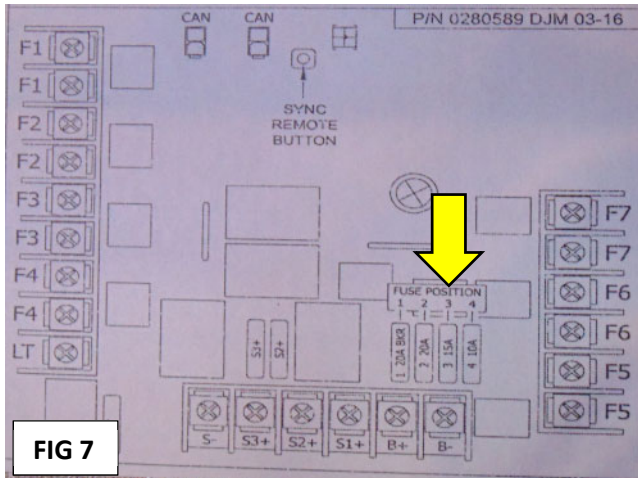


FIG 7:

- Lower part of the chart shows the awning fuse location (arrow).

FIG 8:

- Pull the blue awning 15A fuse (circled) out, and replace with the auto reset 12.5A breaker.

Replace the false panel using the 4 screws removed.

AWNING FUSE LOCATION BEHIND COMMAND CENTER PANEL
EAGLE MODEL WL ONLY

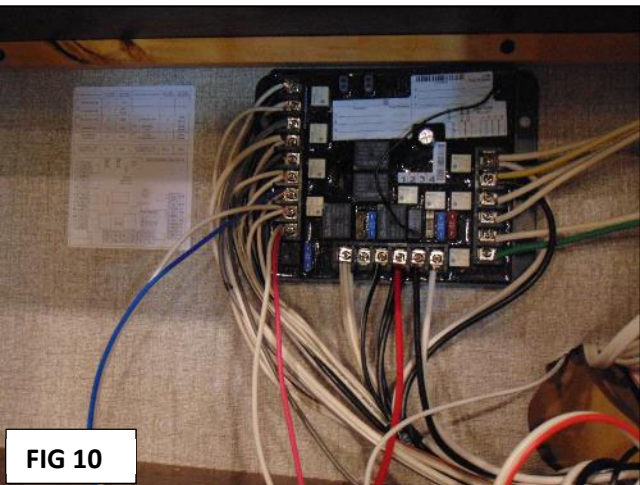
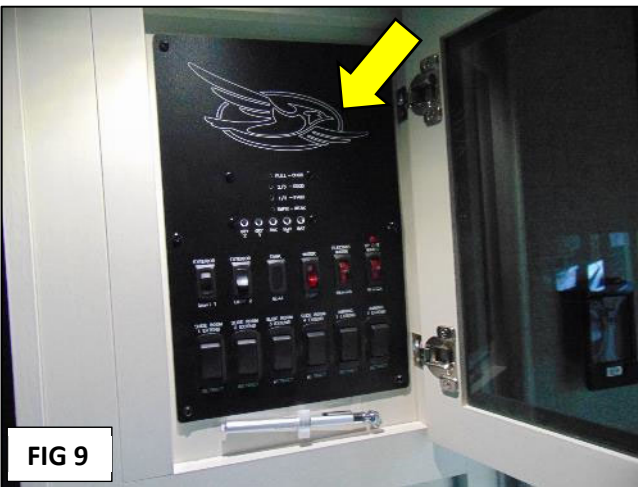


FIG 9:

- Remove the Command Center panel (6 screws)

FIG 10:

- The fuse is located on the printed circuit board behind the Command Center panel.

DC BRANCH CIRCUITS	DC FUSE POSITION	DC FUSE SIZE/AMPS	DC BRANCH CIRCUITS	DC FUSE POSITION	DC FUSE SIZE/AMPS
F1 SLIDEOUT #1	3	15A			
F2 SLIDEOUT #2	1	20A BKR			
F3 SLIDEOUT #3	3	15A	F7 SLIDEOUT #4	1	20A BKR
F4 AWNING #1	3	15A	F6 LANDING LEGS	1	20A BKR
EXTERIOR LIGHT #1	L1	15A	F5 REAR STAB JACKS	1	20A BKR
EXTERNAL SW.	S3 +	20A	EXTERNAL SW. OUTPUT S2 +	S2 +	15A

FIG 11

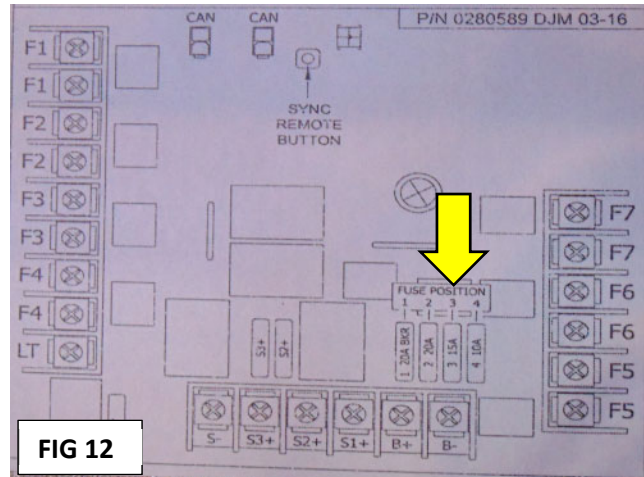


FIG 12

FIG 11:

- Reference the location chart upper part which will show which fuse is for the awning (outlined).

FIG 12:

- Lower part of the chart shows the awning fuse location (arrow).

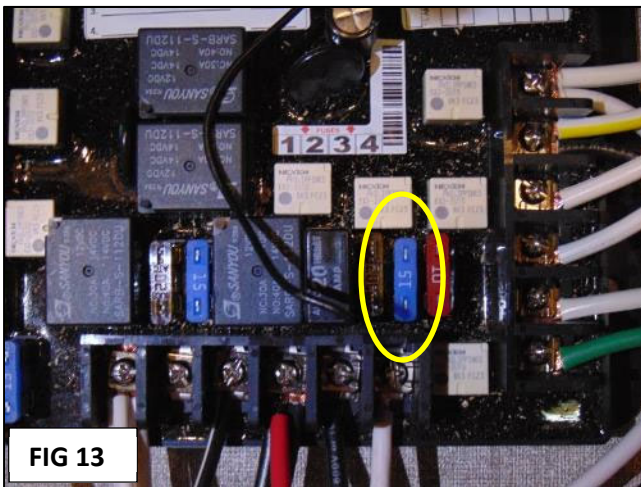


FIG 13

FIG 13:

- Pull the blue awning 15A fuse (circled) out, and replace with the auto reset 12.5A breaker.

Replace the Command Center panel using the 6 screws removed.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco at our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-0608 • Fax: (574) 825-0572

TSB 19-039 JAYCO AFFECTED UNITS

2020 White Hawk TT	L1	42	0051-0075
		43	0075-0092
		44	0081-0104
		4A	0123-0159
		4H	0090-0093
		4J	0081-0110
		4K	0093-0116
		4L	0081-0110
		4Z	0063-0074

2020 Jay Flight SLX TT	L1	71	0085-0090, 0092-0098
		72	0063-0071, 0073-0086
		7E	0051
		7M	0113-0118, 0120-0128, 0130-0134, 0136-0139, 0141-0164
		7R	0117-0176
		7S	0201-0284
		7T	0111-0112, 0114, 0116-0123, 0129-0140, 0142-0154, 0156-0158
		7U	0135-0176
		7V	0467-0523, 0525-0541, 0543-0566, 0568-0602, 0604, 0606, 0608-0613, 0615-0629, 0631-0638, 0642-0668
		7W	0159-0290
		7X	0116-0237
		7Y	0141-0233, 0235-0246, 0248, 0250, 0252, 0255-0257, 0261-0262

2020 Eagle HT TT	L1	C1	0099-0103, 0105-0107, 0109-0119
		C2	0100, 0102-0108, 0110-0113, 0115-0137
		C3	0070-0073, 0075-0078, 0080-0083, 0085-0092,
		C4	0081-0083, 0085-0086, 0090, 0092-0108, 0110, 0112-0118, 0120-0123, 0125-0126
		C5	0063-0066, 0068
		C6	0075-0079, 0081-0090
		C7	0050
		CY	0051-0061, 0063, 0065-0110

2020 Eagle TT	L1	ED	0051-0068
		EE	0051-0074
		EF	0051-0122
		ER	0111-0128

2020 Eagle HTX FW	L1	F2	0051-0061
		F9	0051-0052
		FN	0051-0067
		FR	0051-0067

2020 Jay Feather TT	L1	J2	0051-0060, 0062-0066, 0085, 0093, 0098, 0100-0102, 0106-0111, 0119-0122
		J3	0116, 0118-0127
		J5	0075, 0084-0085
		J6	0117, 0119-0122
		J8	0076-0087

TSB 19-039 JAYCO AFFECTED UNITS

2020 Jay Feather TT L1

JE	0071-0072, 0075-0077, 0080
JF	0099-0102, 0104, 0107-0111, 0113, 0116-0117, 0127-0129, 0131-0135, 0137-0140, 0143-0156, 0158
JT	0063-0064, 0066, 0068-0071, 0073-0075, 0077, 0079-0086
JV	0087-0088, 0092-0095, 0097
JY	0075-0086

2020 Jay Feather HY TT L1

JB	0088-0099
JH	0076, 0078-0079
JZ	0075-0098

2020 Eagle HT FW L1

P5	0093, 0095, 0097-0100, 0103-0105
P7	0076-0093, 0097, 0100-0105
PB	0100-0110
PG	0075-0092
PP	0129-0132
PR	0153-0168, 0171-0200, 0202- 0209

2020 Jay Flight TT L1

T2	0141-0143, 0145, 0147-0154, 0156-0159, 0161-0163, 0165-0195, 0197-0201, 0206-0213, 0215-0216, 0218, 0222-0223
T8	0093-0134
TB	0105-0128
TE	0093-0159
TF	0051-0098
TR	0147-0181, 0183-0190, 0193-0197, 0199, 0201-0208, 0211-0218
TV	0066-0116

2020 Octane Super Lite TT L1

V2	0069-0071, 0074, 0076-0077, 0081-0082, 0084-0087, 0090, 0092-0093, 0095-0098
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2020 Eagle FW L1

WD	0090-0139, 0141-0144, 0146-0155, 0157-0158
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TSB 19-039 STARCRAFT AFFECTED UNITS

2020 Mossy Oak Travel Trailers L1

2E	5051-5053, 5056
2F	5051-5086
2M	5057-5070
2T	5057-5064

2020 Autumn Ridge Outfitter Travel Trailers L1

BA	5081-5085, 5087-5090, 5093-5097, 5099-5106, 5109-5116, 5119-5190
BE	5063-5068, 5070-5086, 5088-5104, 5107-5114
BF	5111-5212
BM	5069-5090
BT	5096-5104

2020 Mossy Oak Ultra Lite Travel Trailers L3

1B	5051-5060
1D	5051-5059
1H	5061-5062
1K	5061-5062, 5064-5068
1L	5061-5070
1T	5056-5061, 5063-5064

2020 Super Lite Travel Trailers L3

YB	5052-5067, 5069-5070, 5072, 5074-5080, 5082, 5084-5085, 5087-5090
YD	5052-5055, 5057-5060, 5062-5064, 5066-5071, 5074-5075, 5077-5086
YH	5061-5075, 5077-5089
YK	5062-5073, 5075
YL	5061-5067, 5069-5080, 5082-5085
YT	5061-5062, 5064-5066, 5068-5071, 5073-5081, 5083-5085, 5087-5090

TSB 19-039 HIGHLAND RIDGE AFFECTED UNITS

2020 Open Range Travel Trailer L1

5A	3063, 3065-3080
5E	3051-3064, 3069
5F	3063-3088
5J	3061-3062
5M	3063-3076, 3078-3092

2020 Mesa Ridge Travel Trailer L1

6A	3063-3068
6E	3051-3058
6F	3057-3062
6J	3059-3064
6M	3063-3078

2020 Mesa Ridge Lite Travel Trailer L3

MH	3058-3067
MM	3055-3057

2020 Open Range Ultra Lite Travel Trailer L3

UC	3064-3072
UJ	3063-3080
UN	3097
UP	3065-3090