



Service Bulletin

Bulletin No.: 19-NA-175

Date: August, 2019

TECHNICAL

Subject: Heated Seats go to Vent During Cold Weather Below 0°C (32°F)

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Camaro	2019	2019	SOP	K0151075	All	All

Involved Region or Country	United States, Canada, China, Japan, South Korea, Russia
Condition	Some customers may comment that the automatic heated seats will turn on High heat, 20 seconds later reduce to Med heat, then move to Low heat, and then will turn on vented seats.
Cause	The cause of the condition may be an error in the Heating, Ventilation, Air Conditioning (HVAC) control module table.
Correction	<p>The condition is difficult to reproduce. If the customer brings in a vehicle commenting on the condition, then reprogram the HVAC control module. Refer to <i>K33 HVAC Control Module: Programming and Setup</i> in SI.</p> <p>Note: Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install a GM Authorized Programming Support Tool to maintain system voltage. Refer to www.gmdesolutions.com for further information. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.</p>

Parts Information

No parts are normally required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2886408*	HVAC Control Module Reprogramming with SPS	0.3 hr
<p>*This is a unique Labor Operation for Bulletin use only.</p> <p>*To avoid warranty transaction rejections, carefully read and follow the instructions below:</p> <ul style="list-style-type: none"> The SPS Warranty Claim Code must be accurately entered in the "SPS Warranty Claim Code" field of the transaction. When more than one Warranty Claim Code is generated for a programming event, it is required to document all Warranty Claim Codes in the "Correction" field on the job card. Dealers must also enter one of the codes in the "SPS Warranty Claim Code" field of the transaction, otherwise the transaction will reject. It is best practice to enter the FINAL code provided by SPS. 		

Warranty Claim Code Information Retrieval

If the SPS Warranty Claim Code was not recorded on the Job Card, the code can be retrieved in the SPS system as follows:

1. Open TIS on the computer used to program the vehicle.
2. Select and start SPS.
3. Select Settings.
4. Select the Warranty Claim Code tab.

The VIN, Warranty Claim Code and Date/Time will be listed on a roster of recent programming events. If the code is retrievable, dealers should resubmit the transaction making sure to include the code in the SPS Warranty Claim Code field.

Version	1
Modified	Released August 01, 2019

