

Service Bulletin

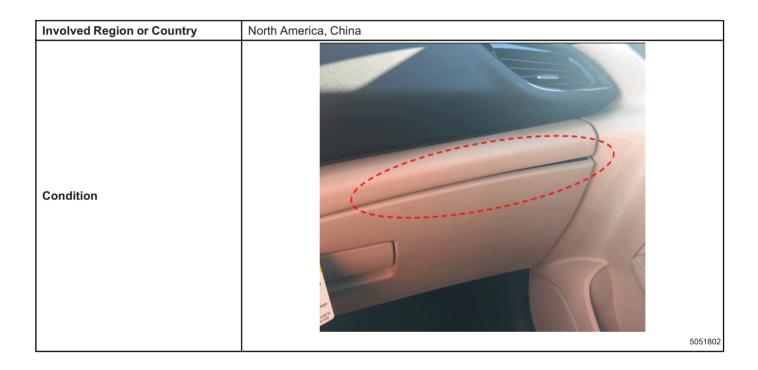
Bulletin No.: 18-NA-148

Date: August, 2019

TECHNICAL

Subject: Glove Box (I/P Compartment) Misaligned, Gapping Concern

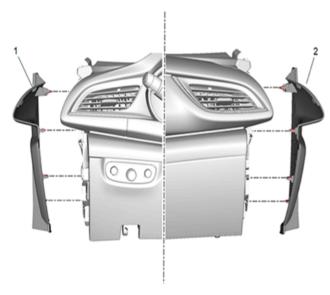
Brand:	Model:	Model Year:		VIN:		Engino	Transmission:
		from	to	from	to	Engine:	11 41151111551011.
Buick	Regal	2018	2019			All	All



	Note: Examples of glove box misalignment are shown in the graphics above. Some customers may comment on seeing a misalignment or gapping concern on the glove box (I/P compartment). In some cases, the glove box may not close properly. The cause of the condition may be that the I/P compartment was not installed properly at the assembly plant.	
Cause		
Correction	Note: It is NOT necessary to replace the I/P compartment door to correct this issue.	
Correction	Remove and reinstall the I/P compartment following the Service Procedure below.	

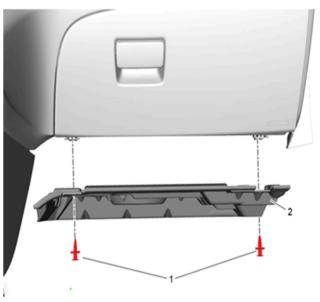
Service Procedure

1. Disable the SIR system. Refer to SIR Disabling and Enabling in SI.



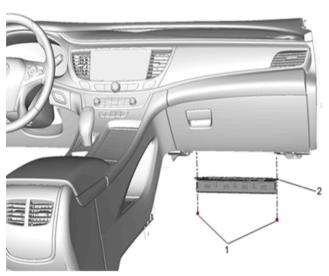
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2. Remove the right I/P outer trim cover (2). Refer to Instrument Panel Outer Trim Cover Replacement in SI.



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3. Remove the I/P lower trim panel insulator (2). Refer to *Instrument Panel Lower Trim Panel Isolator Replacement*, in SI.



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- 4. Remove the passenger side I/P lower airbag (2) following the steps below:
 - 4.1. Remove the two I/P lower airbag nuts.
 - 4.2. Remove the passenger side I/P lower airbag.
 - 4.3. Disconnect the electrical connector, as necessary.



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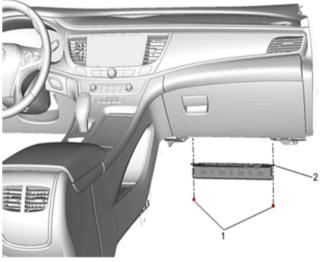
5. Remove the I/P compartment. Refer to *Instrument Panel Compartment Replacement* in SI.



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Important: Ensure a uniform gap exists between the compartment door and I/P.

6. Correctly position and reinstall the I/P compartment. Refer to *Instrument Panel Compartment Replacement* in SI.

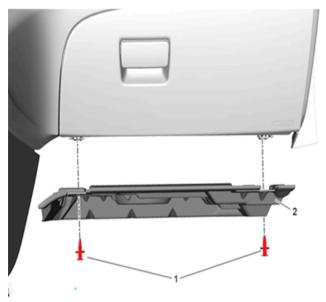


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- 7. Reinstall the passenger side I/P lower airbag following the steps below:
 - 7.1. Connect the electrical connector, if disconnected.
 - 7.2. Install the passenger side I/P lower airbag.
 - 7.3. Remove the two I/P lower airbag nuts.

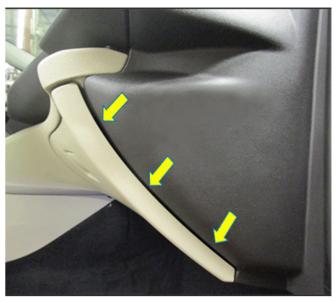
Tighten

Tighten the nuts to 9 N•m (80 lb in).



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8. Reinstall the I/P lower trim panel insulator. Refer to Instrument Panel Lower Trim Panel Isolator Replacement in SI.



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Important: Also ensure a uniform gap exists between the compartment door and the trim cover.

- 9. Reinstall the I/P outer trim cover. Refer to Instrument Panel Outer Trim Cover Replacement in SI.
- 10. Enable the SIR system. Refer to SIR Disabling and Enabling in SI.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1030430	Instrument Panel Compartment Replacement	Use Published Labor Operation Time

Version	2
Modified	Released May 03, 2018
	August 23, 2019 – Added the 2019 Model Year and updated the Warranty Information.