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August 21, 2019

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain DH45B, DH48B, and DH50B Units equipped with upper controls.

Refer to SIL 726 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 726, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Service Information Letter

August 21, 2019

Units Affected: DH45B, DH48B, and DH50B Units equipped with upper controls
(see attached list)

Boom Angle Indicator Installation

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

When the unit is equipped with a platform and upper controls, the operator in the platform can not see the boom angle indicator. The operator should be able to see the boom angle indicator from either the lower operating station or the platform while using the unit.

Altec has created a kit to replace the angle indicator on the side of the boom. This kit will allow the operator in the platform the ability to read the angle of the boom. Altec recommends that the kit be installed on affected units no later than the next service interval. Order the Boom Angle Indicator Replacement Kit, part number 990928446, by calling 1-877-GO ALTEC (1-877-462-5832).

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$45 for the labor to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.