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Sent on 09 09 2019 **Expires on** 09 23 2019

From Parts and Service Division

Subject Request for Parts: 2017-2018 CR-V Premature Rear Tire Wear

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2017-2018 CR-V Premature Rear Tire Wear

*This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Advisors.*

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2017-2018 CR-Vs which show sign of premature wear on the rear tires. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Mileage must be less than 10,000 miles.
2. Rear Tire tread depth must be 3/32" or less with even wear.
3. Tires have not been rotated previously.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.