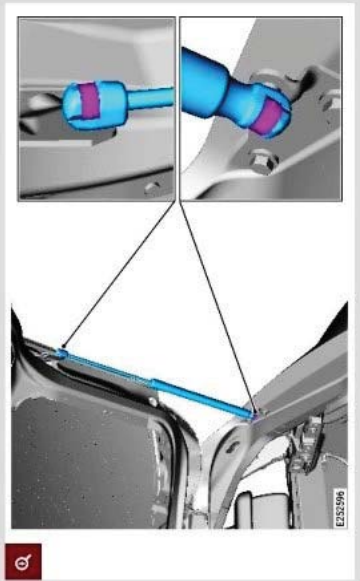


# Latest Vehicle Concern Fixes



Tailgate Does Not Open Fully	E-PACE 18MY - Onwards
<p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• A customer may report that the tailgate does not open fully on manually operated tailgate model variants only.</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• A limited number of manual (non powered) tailgate vehicles could have been built with tailgate struts that are not to the specified length.</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• TSB JLRTB2001NAS1 will be published to address this concern. Target timing for publication is early September. Should a customer express a concern, please refer to this TSB and replace the tailgate lift struts.</li></ul>	 <p>The image shows a technical diagram of a vehicle's tailgate lift struts. The main image shows the rear of the car with the tailgate open, and a blue line highlights the lift struts. Two inset images provide a closer view of the struts, showing their blue and purple components. A small red 'e' icon is in the bottom left corner of the main image, and the code 'E32596' is in the bottom right corner.</p>

