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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**INFORMATION**

**This reissue replaces all previous versions. Please destroy all previous versions.**

Changes are highlighted in blue

**SECTION:**

501-14

**SUBJECT /CONCERN:**

'Hood Open' Warning Message Displayed On The Instrument Cluster

**AFFECTED VEHICLE RANGE:**

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
E-PACE (X540)	2018-2019	Z00213-Z48220	Graz (Austria)
F-PACE (X761)	2017-2018	045068-099996	Solihull
F-PACE (X761)	2017	488002-499998	Solihull
F-PACE (X761)	2017-2018	880002-899997	Solihull

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
F-PACE (X761)	2018-2019	240000-395186	Solihull
I-PACE (X590)	2019-2020	F60202-F79533	Graz (Austria)
XE (X760)	2017	921222-995971	Solihull
XE (X760)	2017-2019	P10168-P51479	Castle Bromwich
XF (X260)	2017-2019	Y00124-Y78290	Castle Bromwich
XF (X250)	2009-2014	R00019-U06496	Castle Bromwich
XJ Range (X351)	2016-2019	V90866-W20410	Castle Bromwich

## MARKETS:

NORTH AMERICA

## CONDITION SUMMARY:

## SITUATION:

A 'Hood open' message may be displayed on the Instrument Cluster (IC) or the security system status indicator may give an audible warning to indicate that the hood is not latched correctly. Upon further inspection, the hood is correctly latched.

## CAUSE:

This may be caused by water ingress into the hood latch micro switch.

## ACTION:

Should a customer express this concern, follow the procedure(s) below.

## PARTS:

PART NUMBER	DESCRIPTION	QUANTITY
T2H41589	Hood Latch - E-PACE (X540); F-PACE (X761); XE (X760); XF (X260)	1
T4K11208	Hood Latch - I-PACE (X590); XF (X250)	1
C2D43888	Hood Latch - XJ (X351)	1

**TOOLS:**

Refer to Workshop Manual for any required special tools.

**WARRANTY:** **NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Hood Latch - Renew - E-PACE (X540)	76.16.25	1.1	28	JDE36371
Hood Latch - Renew - F-PACE (X761); XE (X760); XF (X250, X260)	76.16.25	0.1	28	JDE36371
Hood Latch - Renew - I-PACE (X590)	76.16.25	0.2	28	C2Z31963
Hood Latch - Renew - XJ (X351)	76.16.43	0.8	28	C2D43889

 **NOTE:**

Normal Warranty procedures apply.

1.

 **NOTES:**

- Renew only the hood latch which has the micro switch.
- The new hood latch must be installed in the same position as the original hood latch.

Renew the hood latch (see TOPIx Workshop Manual section 501-14: Handles, Locks, Latches and Entry Systems - Removal and installation - Hood Latch).