

Tech Tip T-TT-0559-19

August 07, 2019

USA

Subject						
Click Noise at Approximately 20-30mph						
Service Category	Section					
Drivetrain	Transfer/4wd/Awd					

2019 RAV4

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2019	⊢ RAV4

CONDITION

This Tech Tip ONLY applies to 2019MY RAV4 Adventure/Limited grade vehicles equipped with torque vectoring AWD system.

Some customers may experience a clicking type noise at approximately 20-30mph with "Normal" or "ECO" drive mode selected.

RECOMMENDATIONS

Clicking noise may be heard during engagement/disengagement (Connect/Disconnect) of the AWD system. This noise is considered a characteristic of the system.

Compare to a known good vehicle prior to diagnosis. See example audio file of characteristic noise in "Link References" section below.

Characteristic Click Noise Example:

- Audio recording was taken from a unit on a bench with component (Rear differential/Transfer)
 outside of vehicle.
- Click noise sound level will be reduced when inside vehicle.

LINK REFERENCES

1. Characteristic Click Noise Example