

## MB Apps with limited functionality (NTG5.5 with code 506 and code 355 without plug-in SD card navigation installed)

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|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| Topic number      | LI82.85-P-070107                                                                                                                                     |
| Version           | 1                                                                                                                                                    |
| Function group    | 82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)                                                                             |
| Date              | 08-01-2019                                                                                                                                           |
| Validity          | All model series with NTG5.5 with code 506 (Audio20 NTG5.5 radio with navigation capability) and code 355 (pre-installation for navigation retrofit) |
| Reason for change |                                                                                                                                                      |
| Reason for block  |                                                                                                                                                      |

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### Complaint:

Without SD card navigation installed (code 357), the location-based MB Apps cannot access the current vehicle location:

- The Weather App will not populate local weather data based on "current position"
- TuneIn radio will not populate local radio station data when selecting "local stations" -> "show stations near me"
- When using Local Search, the message "[...] could not be found" is shown (see attached)

| Attachments              |                      |
|--------------------------|----------------------|
| File                     | Description          |
| local search message.jpg | Local search message |

### Cause:

Without SD card navigation (code 357) installed, the vehicle's position cannot be forwarded to MB Apps. This behavior is within the system specifications and is not a vehicle malfunction.

### Remedy:

Explain the system behavior to the customer.

| Symptoms                                                                                                          |
|-------------------------------------------------------------------------------------------------------------------|
| Communication/information / Telematics service / Activation/deactivation / MB-App cannot be activated/deactivated |
| Communication/information / Telematics service / Activation/deactivation / Malfunction                            |

### Attachments

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# XENTRY TIPS

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local search message.  
jpg:

