



Preliminary Information

PIT5323C Normal Characteristic - Appearance of Uneven Bed or Accessory Rails after Installation of Accessory Tonneau Cover

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2015 - 2020	All	All	All	All
GMC	Canyon	2015 - 2020	All	All	All	All

Supersession Statement

This PI was superseded to update Model Years. Please discard PIT5323C.

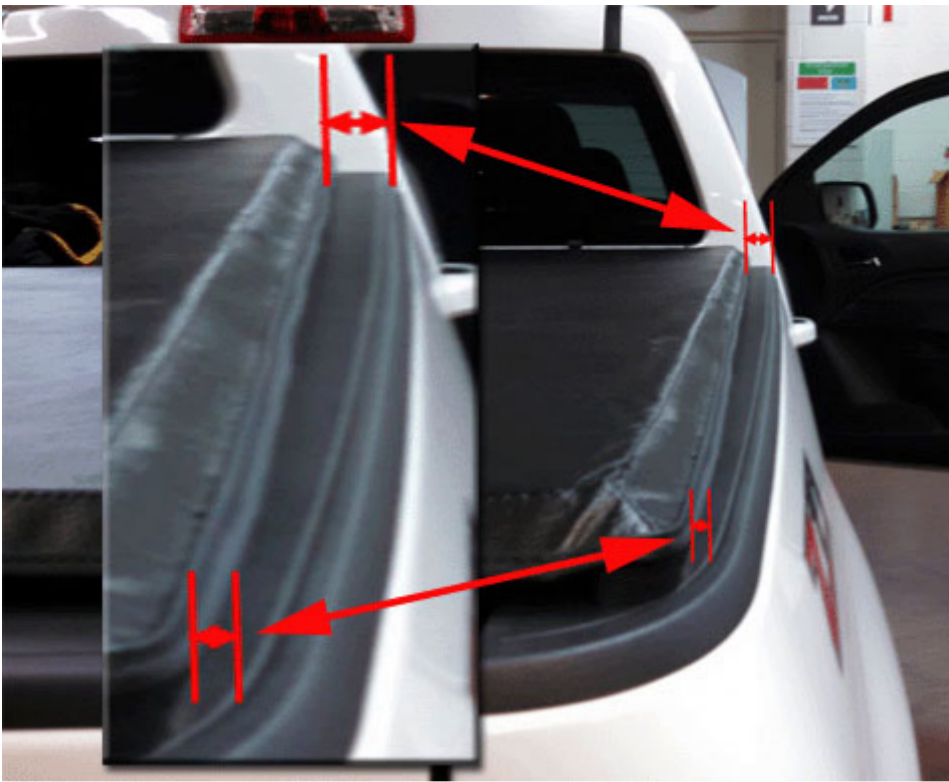
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

A customer or technician installing accessories on the bed rail caps may notice the rails are not as wide at the rear of the pickup bed as they are at the front of the bed. This is typically noticed after the installation of GM Accessory Soft Folding or Soft Roll-Up Tonneau Cover rails.

Some may think the accessory install was incorrect or that parts of the accessory kit are damaged.





Recommendations / Instructions

IMPORTANT: Do not attempt to repair or replace parts for this condition.

The changing width of the bed rail cap is by design and part of the sleek appearance of the truck; no repairs are necessary to correct it.

Because the bed rail caps narrow as they go toward the rear of the vehicle, and the tonneau cover rails maintain a rectangle shape, the narrowing of the bed rail caps is highlighted and more noticeable.

Customer Information

Please communicate to the customer this condition is a normal design characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



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