



Preliminary Information

PIT5606G Power Door Locks Cycle or Intermittently Inoperative – Loss of Data With Multiple U-Codes – Unwanted Seat or Memory Mirror Movement or Doesn't Function – Intermittent No Crank/No Start or Reduced Power

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Acadia	2017 - 2019	All	All	All	All
Cadillac	XT5	2017 - 2019	All	All	All	All

Involved Region or Country	North America
Condition	Power Door Locks cycle while driving or are intermittently inoperative with DTC's B3125, B3130, B3135 – May have loss of data with multiple U-codes – Possible unwanted seat movement or memory mirror doesn't function – Possible intermittent No Crank/No Start or Reduced Power
Cause	IP wiring harness may be chafed at the steering column to I-shaft connection, possible water intrusion at BCM due to HVAC drain hose blockage, improper routing, disconnected, or water intrusion in connectors X500, X200, X201, X600, X700, X800.

Correction:

Inspect IP harness at base of steering column, by the I-shaft. If the harness is chafed, repair damaged wires and zip tie the harness away from the I-shaft.

Also Inspect the HVAC drain hose is properly routed and not plugged if water is leaking in to the BCM.

Also inspect for water intrusion at X200, X201, X500, X600, X700 and X800. Remove the connector and inspect both sides of the connectors to ensure there is no water intrusion. Repair connector as needed and test for the water leak and repair.

Advised to use bulletin [19-NA-167](#) Released Water Leak into Interior, and/or Various Electrical Concerns. Also inspect the top corners of the windshield which may be under the glass and not readily visible, or rarely the sunroof outer seal or drain hose concern.

Note: Customer may state they could not open the door.

Advise to look at their owner's manual.

To lock/unlock the doors from inside the vehicle: Pull once on the door handle to unlock the door and again to open the door.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin [10-00-89-005](#) for warranty information on wire/connector repairs.

Version History

Version	8
Modified	01/12/2018 - Created on 03/09/2018 - Updated correction information

10/29/2018 - Updated to add keywords

11/13/2018 - Updated to add unwanted seat or mirror movement.

02/18/2019 - Updated to add **inspect** for water intrusion at X200, X201, X500, X600, X700 and X800. Repair connector as needed and test for the water leak and repair. Also changed the words in the title.

04/08/2019 - Updated to add 2019 MY.

07/29/2019 -Updated to add **inspect** both sides of the connectors

08/12/2019 -Updated to add use bulletin 19-NA-167 Released Water Leak into Interior, and/or Various Electrical Concerns. Also inspect the top corners of the windshield which may be under the glass and not readily visible, or rarely the sunroof outer seal or drain hose concern.



GENERAL MOTORS

© 2019 General Motors. All Rights Reserved.