



Preliminary Information

PIP5580C Transfer Case Exchange Program Has Ended

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	NQH NPO
Condition	Transfer Case Exchange Program Has Ended

General Motors Technical Assistance Center part restriction on the transfer case in the 2019 Silverado 1500 (New Model), Sierra 1500 (New Model) has ended.

We would like to thank all dealers who participated in this restriction for their cooperation.

This transfer case is now fully serviceable and can be repaired or can now be ordered through the regular GM CCA parts process or PQC process for required dealers.

Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the correct part to order.

Parts Information

Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the proper part to request has ended.

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Version History

Version	4
Modified	08/06/2018 - Created on 11/29/2018 - Updated to add PQC Questions to the document. 06/19/2019 - Updated Correction Section to include DCM information. 08/05/2019 - Updated to end the restriction.



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