

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISX15/X15 CM2350 Rocker Lever Replacement ATC for Midnite Express

Number: Atc2211

Date: 20-Aug-2019

Expires: 14-Aug-2021 (U.S./Canada)

14-Aug-2021 (International)

Attention: U.S. / Canadian Dealers

U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This ATC is being issued to address suspect Valve Rocker Assemblies on certain X15 CM2350 X114B or ISX15 CM2350 X101 engines. This field action provides authorization for certified repair locations to replace the Intake and Exhaust Valve Rocker assemblies on eligible engines with assemblies that include improved oil delivery to the roller and pin interface.

NOTE: Necessary parts **must** be on hand before beginning this field action.

NOTE: This field action provides for retroactive coverage for repairs completed by Cummins authorized repair locations in anticipation of and prior to the release date of this publication. Please file for all parts, labor and travel associated with the repair under standard claims processes.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 Will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1. Remove the rocker lever assemblies and inspect the lever rollers. Please refer to Procedure 003-009 of the appropriate Service Manual.

Based on inspection results, follow the appropriate repair direction outlined below.

If no damage is found:

- 2. Complete installation of new Intake and Exhaust Valve Rocker Assemblies. Please refer to Procedure 003-009 of the appropriate Service Manual.

NOTE: Rocker levers **must** be lubricated as directed. Failure to lubricate the rocker lever as directed can cause extensive engine damage. Please refer to the Assemble section of Procedure 003-009.

- 3. File one claim for **only** the applicable parts and labor listed in this field action.

If the Rocker Lever Rollers are found damaged:

- 2. Please refer to Service Bulletin 3666052 Camshaft Reuse Guidelines for Cummins Engines with Roller Followers or Roller Tappets for cam reuse and repair direction.

NOTE: Repairs done in accordance with Service Bulletin 3666052 cannot be filed to this field action and **must** be filed to applicable coverage.

- 3. File two claims:
- 3a. File one claim to this campaign for **only** the applicable parts and labor listed in this field action.
- 3b. The remainder of the repair cost directed by Service Bulletin 3666052 should be filed to applicable Coverage.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

NOTE: All parts listed are optional. Claim **only** the parts required to complete the repair. Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but **not** listed, may be claimed if sufficiently explained in the claim narrative.

The following parts are covered under this field action:

Part Number	Quantity	Description
548422800	3	LEV,RKR
548422900	3	LEV,RKR
548423000	3	LEV,RKR
548423100	3	LEV,RKR

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-400	Steam Clean - Single Component Repair	
00-90X	Administrative time	
03-056	ROCKER LEVER ASSEMBLY - REMOVE AND INSTALL, ALL - X15 CM2350 X114B - OPTIONAL	
03-108	ROCKER LEVER ASSEMBLY - REMOVE AND INSTALL, ALL - OPTIONAL	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WRAVIH

Attachments
atc2211_esn-list.xls