



SERVICE BULLETIN

Classification: BT19-010a	Reference: NTB19-058a	Date: August 8, 2019
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2018 – 2019 NV; SLIDING DOOR DIFFICULT TO OPEN

APPLIED VEHICLES: 2018 – 2019 NV (F80) High roof only

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.
Please discard previous versions of this bulletin.

IF YOU CONFIRM

The customer states that the sliding door is difficult to open from the inside OR outside of the vehicle.

ACTION

Adjust the sliding door rear striker upper and/or rear striker lower as needed.

- For sliding door rear striker adjustment, refer to the Electronic Service Manual (ESM), section:

BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > DOOR & LOCK > REMOVAL AND INSTALLATION > DOOR > SLIDE DOOR > ADJUSTMENT.

- **DO NOT** replace the slide door lock assembly for this issue, should it occur.

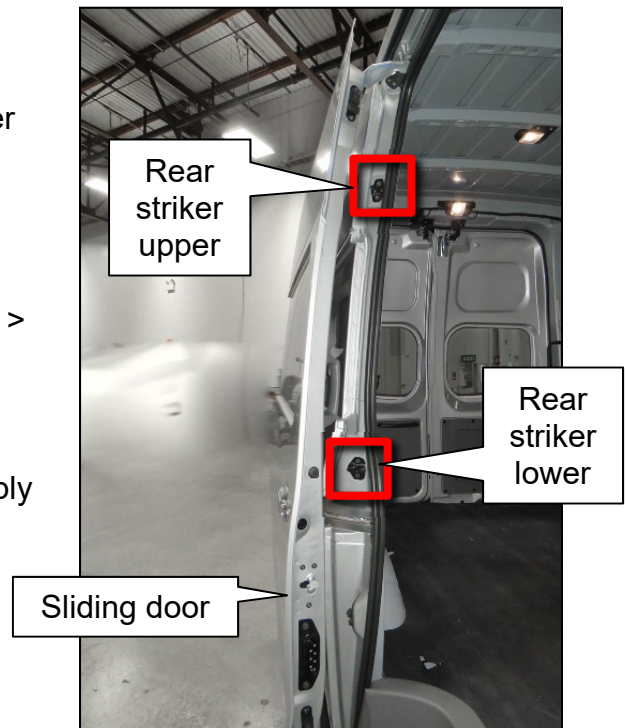


Figure 1

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

CLAIMS INFORMATION

Submit a Primary Operation (PO) type line claim using the following claims coding:

DESCRIPTION	PRIMARY OP	OP CODE	SYM	DIA	FRT
Adjust sliding door striker	WH13AA	WH13AA	*	*	*

*Review WFRM 'WH' section for Symptom Code, Diagnosis Code and Flat Rate time.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
July 23, 2019	NTB19-058	Original bulletin published
August 8, 2019	NTB19-058a	ACTION and CLAIMS INFORMATION sections revised, and SERVICE PROCEDURE section removed

