#### **Technical Bulletin**



### SERVICE BULLETIN

Classification: Reference: Date:
AT19-002a NTB19-040a August 16, 2019

# MIL ON WITH DTC P0744, P0746, P0776, P0841, P0965, P2857, P2858, P2859, AND/OR P285A STORED, AND MAY HAVE HESITATION AND/OR LACK OF POWER

This bulletin has been amended. See AMENDMENT HISTORY on the last page.

Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2018-2019 Kicks (P15)

**APPLIED TRANSMISSION:** CVT

#### IF YOU CONFIRM

Any combination of the following DTCs is stored:

- P0744 TORQUE CONVERTER
- P0746 PC SOLENOID A
- P0776 PC SOLENOID B
- P0841 FLUID PRESS SEN/SW A
- P0965 PC SOLENOID B
- P2857 CLUTCH A PRESSURE
- P2858 CLUTCH B PRESSURE
- P2859 CLUTCH A PRESSURE
- P285A CLUTCH B PRESSURE

**NOTE:** The vehicle may also hesitate and/or have reduced power.

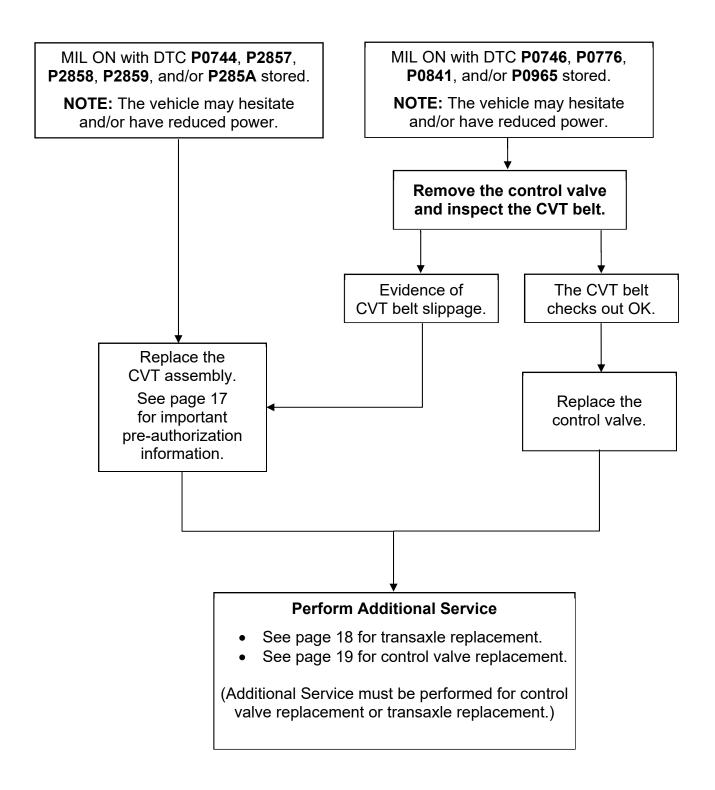
#### **ACTION**

- 1. Refer to the **Repair Flow Chart** on page 2 for CVT repair.
- 2. Perform Additional Service when replacing a control valve (valve body) on page 19 or when replacing a CVT assembly on page 18.

**IMPORTANT:** The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

#### **Repair Flow Chart**



#### SERVICE PROCEDURE

#### **Control Valve Removal**

#### **CAUTION:**

- Never allow any chemicals or fluids other than NS-3 CVT fluid or suitable cleaners to enter the CVT assembly.
- Never allow any foreign debris, dust, dirt, etc. to enter the CVT assembly.
- 1. Write down all audio presets.

Presets	1	2	3	4	5	6
AM						
FM 1						
FM 2						
SAT 1						
SAT 2/3						
Bass	Treble	e Ba	lance	Fade	Speed Sen.	Vol.

- 2. Place the vehicle on a lift.
- 3. Before lifting the vehicle, place the transmission gear selector in Neutral.
- 4. Disconnect both battery cables, negative cable <u>first</u>.
- 5. Raise the vehicle, and then drain the CVT fluid by removing the drain plug.
  - Remove the engine under cover if needed.

**WARNING:** Use caution when looking into the drain hole as there is the risk of fluid entering the eye.

- 6. Remove the drain plug gasket from the drain plug.
  - a. Discard the removed drain plug gasket (non-reusable).
  - b. Replace the drain plug gasket with a new one listed in the Parts Information on page 20.
- 7. Remove the oil pan mounting bolts, and then remove the oil pan and oil pan gasket.
  - Do not discard the bolts. These will be reused during assembly.



Figure 1

#### **Exploded View**

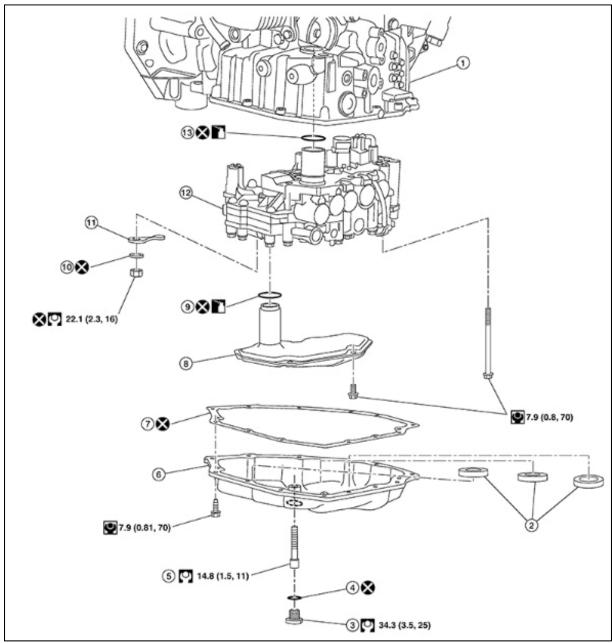


Figure 2

- 1. Transaxle assembly
- 4. Drain plug gasket
- 7. Oil pan gasket 10. Washer
- 13. O-ring

: Always replace after every disassembly.

: N•m (kg-m, ft-lb)



: N•m (kg-m, in-lb)

- Magnet
   Overflow tube
   Strainer
- 11. Manual plate

- 3. Drain plug6. Oil pan
- 9. O-ring
- 12. Control valve

- 8. Remove the three (3) strainer bolts, and then remove the strainer from the control valve.
  - These bolts will be reused.

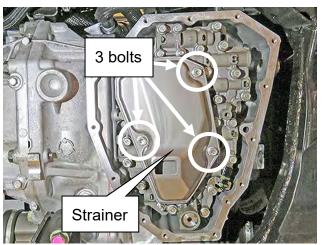


Figure 3

9. Remove the nut and washer, and then remove the manual plate shown in Figure 4.

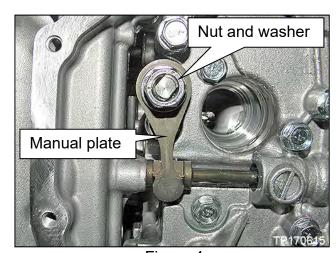


Figure 4

 Use a screwdriver to hold the manual plate (Figure 5). This will prevent the shaft from rotating while removing the nut.

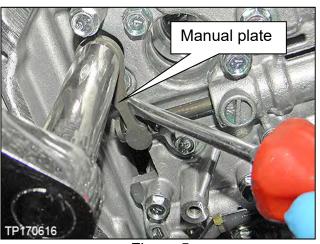
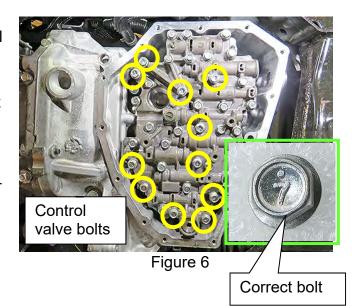


Figure 5

- 10. Clean around the CVT unit harness connector to prevent foreign materials from entering into the CVT case.
- 11. Unlock and disconnect the CVT unit harness connector.
- 12. Remove <u>ONLY</u> the eleven (11) control valve bolts with markings as shown in Figure 6.
  - Remove the bolts with a single dot over the "7".
  - The bolts removed will be reused.
- 13. Press the CVT unit harness connector down into the CVT case, and then remove the control valve from the transaxle case.



**CAUTION:** Do not damage the CVT unit harness connector.

#### **CVT Belt Visual Inspection**

- 14. Secure the front <u>right</u> tire with a suitable strap.
  - This will assist in making the belt turn during the borescope belt inspection step.
- 15. Mark the front <u>left</u> tire with a suitable marking.
  - This will assure all 360° of the belt is inspected.



Figure 7

16. Using the steps on pages 8-12, inspect the entirety of the <u>two sides of the belt that come in contact with the pulleys</u> (see Figure 8):

#### **IMPORTANT:**

- Reference the pictures on pages 13-16 for comparison.
- ➤ Use borescope J-51951 with mirror attachment.
- Be sure to remove the protective film from the mirror before the first use.
- ➤ Clean the camera lens and mirror before each inspection. Use 90% isopropyl alcohol and a lens swab from Lens Swab packet J-51963 listed in the Parts Information section on page 20.
- Before inspecting, make sure the batteries in the camera handle and LCD monitor are charged.

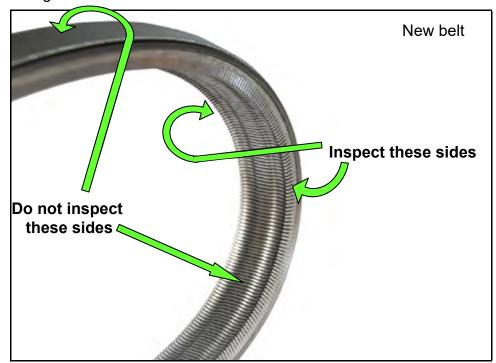


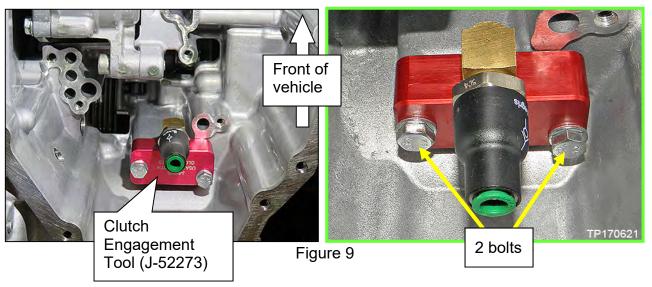
Figure 8

- 17. Install the Clutch Engagement Tool (J-52273) to the CVT case with two bolts, where shown in Figure 9.
  - Bolt torque not to exceed: 2.26 N•m (0.23 kg-m, **20 in-lb**.)

#### **CAUTION:**

- Do not over torque the bolts. The threads are easily damaged.
- Make sure an O-ring is installed to the Clutch Engagement Tool (J-52273) before installation.

**NOTE:** The O-ring for the Clutch Engagement Tool comes with the attachment. To obtain only the O-ring, refer to the Parts Information section on page 20.



18. Connect the hand pump from the Evap Pressure Test Kit (J-42909) to the Clutch Engagement Tool (J-52273) and pump to 20 PSI.

#### IMPORTANT:

- Proper pressure has been achieved when the CVT belt moves while the left front wheel is rotated and the vehicle is in NEUTRAL with the right front wheel secured.
- Do NOT over pressurize the system as internal damage to the CVT could result.

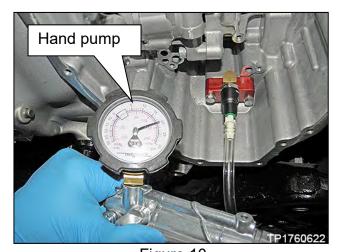
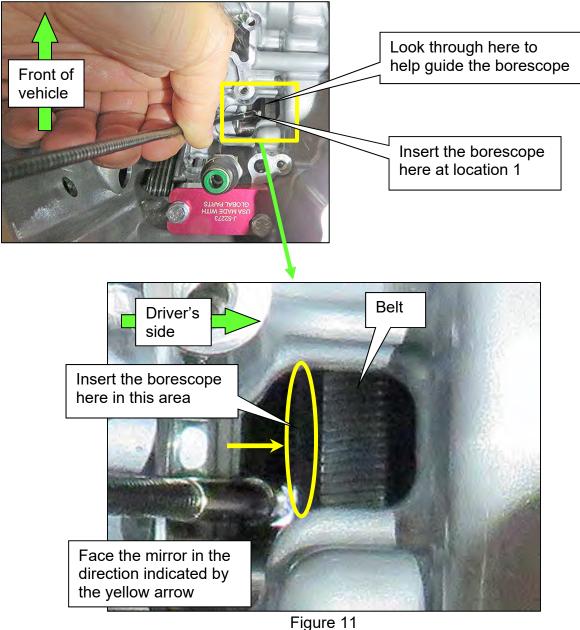


Figure 10

- Hand pump should be removed from the Clutch Engagement Tool (J-52273) quick connect once the clutch has been engaged and the belt is observed moving with tire rotation.
  - Pressure will be retained.

- Insert the borescope where shown in Figure 11 as follows:
  - a. Face the mirror of the borescope toward the driver's side of the vehicle (CVT side cover).
  - b. View the side of the belt that contacts the pulley.



- c. Using the mark applied to the left front tire for reference, slowly and carefully rotate the front left tire one full turn in either direction to view all of the belt.
  - Holding the borescope (camera flexible tube) with one hand allows rotation of the tire with the other hand (see Figure 12).
    - If no evidence of belt slip is found, proceed to step 20 on page 11.
    - If evidence of belt slip is identified as shown on pages 13-16, skip to step 23 on page 17.



Figure 12

 If the belt does not move when rotating the front left tire, return to step 18 on page 8.

- 20. Inspect the other side of the belt as follows:
  - a. Face the mirror of the borescope toward passenger side (Engine side).
  - b. Insert the borescope in the second location where shown in Figure 13.
  - c. View the side of the belt that contacts the pulley.

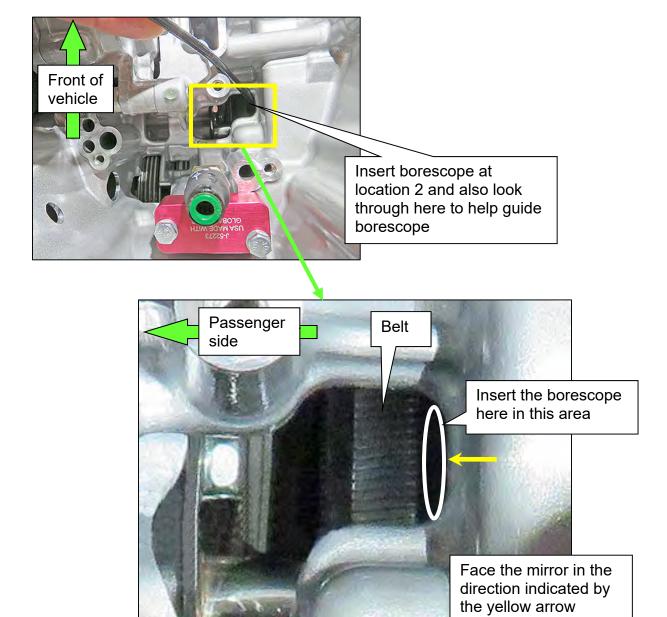


Figure 13

- d. Using the mark applied to the left front tire for reference, slowly and carefully rotate the front left tire one full turn in either direction to view all of the belt.
  - Holding the borescope (camera flexible tube) with one hand allows rotation of the tire with the other hand (see Figure 12).

**IMPORTANT**: If the belt does not move when rotating the front left tire, supply additional air with hand pump (J-45664) to re-engage the clutch as necessary.

- Look for evidence of belt slip as shown on pages 13-16.
- 21. Remove the Clutch Engagement Tool (J-52273) from the CVT.

**CAUTION:** The remaining CVT fluid may spray when the Clutch Engagement Tool is removed. Place a rag over the Clutch Engagement tool and SLOWLY loosen the two bolts until the audible depressurization is noted.

Proceed to step 22 on page 17.

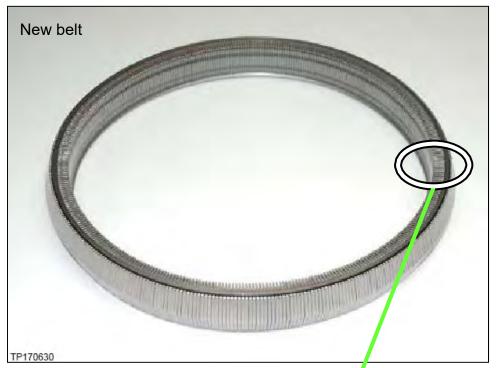


Figure 14

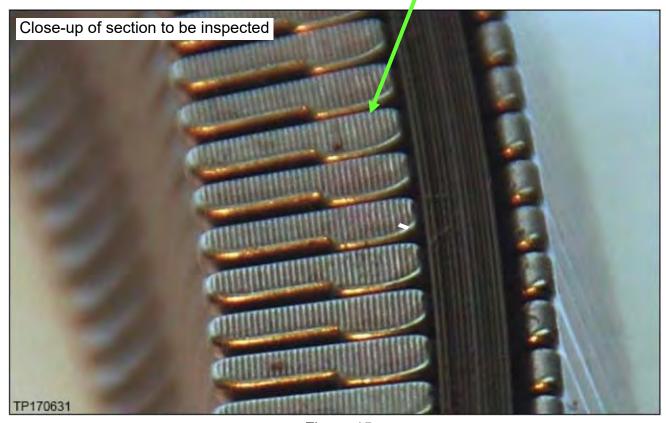


Figure 15

Pictures in Figure 16 and Figure 17 were taken with borescope J-51951.

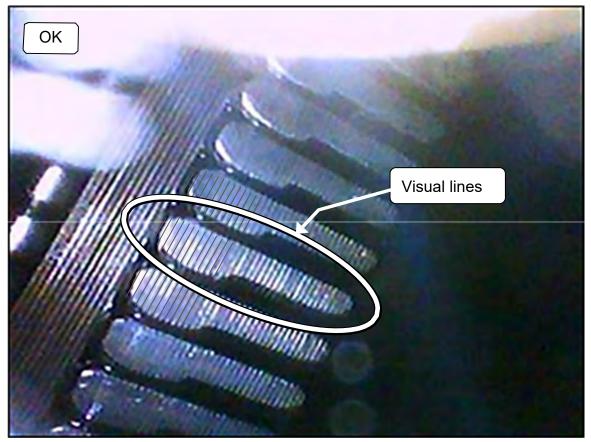


Figure 16



Figure 17

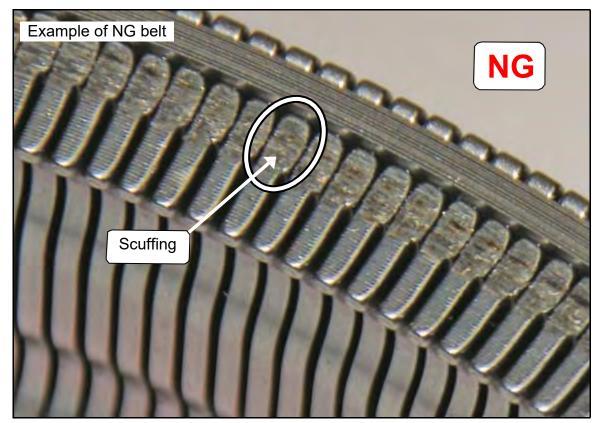


Figure 18

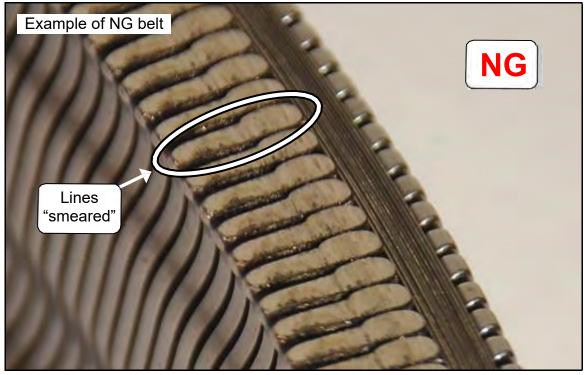


Figure 19

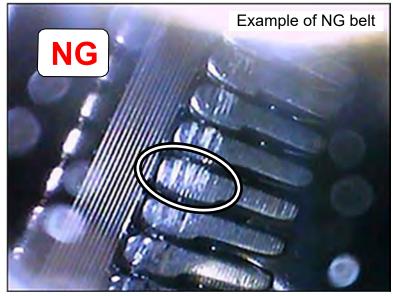


Figure 20

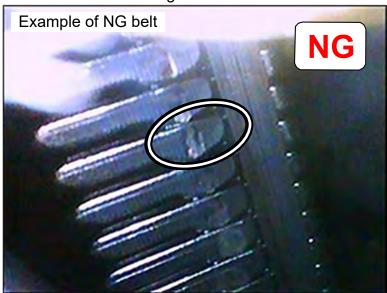


Figure 21

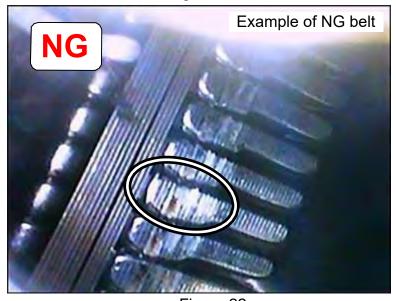


Figure 22

- 22. Was belt damage found?
  - NO: Skip to step 32 and install a new control valve.

**NOTE:** If no belt damage is present, only the control valve (valve body) will be replaced.

- YES: Proceed to step 23.
- 23. Re-install the original (removed) control valve, oil pan gasket and oil pan, hand tight.

#### **CVT Assembly Replacement Approval Procedures**

- 24. Complete the PCC CVT Preauthorization Form in ASIST.
- 25. If CVT replacement is required based on the inspection results from steps 19 and 20, use borescope J-51951 to record a continuous video, 15 seconds or less, of the most severe evidence of belt slip and the VIN on the F.M.V.S.S. certification label (VIN label). See Figure 23.



Figure 23

**NOTE:** This required video must be attached to the Powertrain Call Center CVT Preauthorization Form (in ASIST) prior to calling for authorization. Failure to submit a continuous video will cause immediate denial of request for replacement.

- Before starting to record, make sure the camera handle's AA batteries are charged and the LCD monitor's battery is charged.
- The video will show a backward or reversed image when the mirror end is used; this is okay.
- The required video must show clear evidence of belt slippage and be 15 seconds or less.
- 26. Call the PCC for authorization at 800-973-9992 (opt 2).

- 27. Replace the CVT.
  - For the procedure to replace the CVT refer to the ESM: TRANSMISSION & DRIVELINE > TRANSAXLE & TRANSMISSION > CVT: RE0F11B > UNIT REMOVAL AND INSTALLATION > TRANSMISSION ASSEMBLY.
- 28. Connect both battery cables, negative cable <u>last</u>.
- 29. Fill Transmission with CVT fluid.
- 30. Reset/reinitialize systems as needed.
  - For a listing of systems that require reset/initialization after reconnecting the 12V battery refer to the ESM: ELECTRICAL & POWER CONTROL > POWER SUPPLY, GROUND & CIRCUIT ELEMENTS > BASIC INSPECTION > INSPECTION AND ADJUSTMENT > ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL.
  - This list often includes items such as radio, power windows, clock, sunroof, etc.
- 31. Perform Additional Service when Replacing Transaxle.
  - For a list of additional services, refer to the ESM: TRANSMISSION & DRIVELINE
     TRANSAXLE & TRANSMISSION > CVT: RE0F11B > BASIC INSPECTION > ADDITIONAL SERVICE WHEN REPLACING TRANSAXLE ASSEMBLY.

#### **New Control Valve and Strainer Installation**

- 32. Install a new control valve from the Parts Information section on page 20.
  - For the procedure to install the control valve refer to the ESM: TRANSMISSION & DRIVELINE > TRANSAXLE & TRANSMISSION > CVT: RE0F11B > REMOVAL AND INSTALLATION > OIL PAN, CONTROL VALVE.
- 33. Install a new strainer from the Parts Information section on page 20.
  - Bolt torque:7.9 N•m (0.81 kg-m, 70 in-lbs.)
- 34. Remove the magnets from the oil pan.
- 35. Clean the magnets.
- 36. Clean the CVT oil pan.
- 37. Reinstall the magnets to the oil pan in their original positions.



Figure 24

- 38. Install the original oil pan with a new oil pan gasket using the original bolts.
  - Bolt torque:7.9 N•m (0.81 kg-m, **70 in-lbs**.)
- 39. Connect both battery cables, negative cable last.
- 40. Fill the transmission with CVT fluid.
- 41. Reset/reinitialize systems as needed.
  - For a listing of systems that require reset/initialization after reconnecting the 12V battery refer to the ESM: ELECTRICAL & POWER CONTROL > POWER SUPPLY, GROUND & CIRCUIT ELEMENTS > BASIC INSPECTION > INSPECTION AND ADJUSTMENT > ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL.
  - This list often includes items such as radio, power windows, clock, sunroof, etc.

#### ADDITIONAL SERVICE REQUIRED

- 42. Perform Additional Service when replacing the control valve.
  - For Additional Service Required Refer to the ESM: TRANSMISSION &
     DRIVELINE > TRANSAXLE & TRANSMISSION > CVT: RE0F11B > BASIC
     INSPECTION > ADDITIONAL SERVICE WHEN REPLACING CONTROL
     VALVE.

#### PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Valve Assembly-Control (Control Valve)	31705-50X0B	1
Manual Plate Nut	08911-2401A	1
Manual Plate Spring Washer	08915-1401A	1
Gasket-Oil Pan	31397-50X0A	1
Strainer	31728-50X0A	1
CVT Assembly (1)	(5)	1
Nissan NS-3 CVT Fluid (2)(3)	999MP-CV0NS3	As needed
Additional Engagement Tool O- Rings (4)	J-52273-1	As needed
WASHER-DRAIN (CVT Oil Pan Drain Plug Gasket)	11026-31X00	1
Lens Swab packet	J-51963	(6)

- (1) If the CVT is being replaced, no other parts in the table above, except NS-3 CVT fluid or equivalent, are needed.
- (2) Nissan NS-3 CVT Fluid can be ordered through the Nissan Maintenance Advantage program: Phone: 877-NIS-NMA1 (877-647-6621) or Website: Order via link on dealer portal www.NNAnet.com and click on the "Maintenance Advantage" link.
- (3) For warranty repairs, Nissan NS-3 CVT Fluid <u>must</u> be used. For customer pay repairs, Nissan NS-3 CVT Fluid or equivalent is recommended.
- (4) Engagement tool will initially come with 10 O-rings. Additional O-rings are available from Tech•Mate online: www.nissantechmate.com, or by phone: 1-800-662-2001.
- (5) Refer to the Electronic Parts Catalog for the correct part number.
- (6) Shop supplies.

#### **CLAIMS INFORMATION**

## If DTC P0744, P2857, P2858, P2859, P285A stored, or belt inspection shows signs of belt slip (NG)

#### Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Danlaga CV/T Assambly	(1)	JD01AA	ZE	32	(2)
Replace CVT Assembly		JD023A			
CVT Belt Inspect - NG		JX36AA			1.1

- (1) Reference the Electronic Parts Catalog and use the CVT Assembly as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

#### If belt condition shows no signs of belt slip (OK)

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
CVT Belt Inspect - OK		JX37AA	ZE	32	0.4
Replace Control Valve (Valve Body)	(1)	JD48AA			(2)

- (1) Reference the Electronic Parts Catalog and use the Control Valve Assembly as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

#### **AMENDMENT HISTORY**

PUBLISHED DATE	REFERENCE	DESCRIPTION	
May 6, 2019	NTB19-040	Original bulletin published	
		PARTS INFORMATION section revised, and references to DTCs P0744, P0746, P0841, P0965, P2857, P2858, P2859, P285A added.	