



DAIMLER TRUCKS NORTH AMERICA AFTERMARKET

No.: 19 TL-10
August 12, 2019

TO: Service Locations

FROM: Aftermarket Service Diagnostics & Tools

SUBJECT: **NVH Vibration App**

GENERAL INFORMATION

To assist the field with service vibration issues on DTNA vehicles, DTNA Special Tools group has approved the use of the “NVH” application from software developer Vibrate Software, Inc. The application is available through the Google Play and Apple App Stores.

Remove the phone or tablet from its case and attach it to the windshield or lay it flat on the dash.

Use this tool to locate the vibration source and classify the order. Each component supplier may require additional steps before approval of warranty reimbursement. Please see supplier specific requirements for details.

Reference DTNA Service bulletin for additional information on Vibration troubleshooting on DTNAConnect.

Related Bulletin numbers

- Freightliner
 - 00-038 Vibration Troubleshooting: Finding the Cause
- Western Star
 - 00-015 Vibration and Harsh Ride Troubleshooting
- FCCC
 - 40-001 Tire and Wheel Assembly Vibration Troubleshooting

REQUIRED ACTION

Links to download app:

Google Play - [NVH for Android App](#)

Apple App Store - [NVH App](#)

CONTACT INFORMATION

Please e-mail detroittoolwarranty@daimler.com if you have any questions.