



Warranty Communication

Audi Warranty

Number: AWC-19-05

Subject: Updates on Hazardous Parts Shipping in Warranty Parts Portal

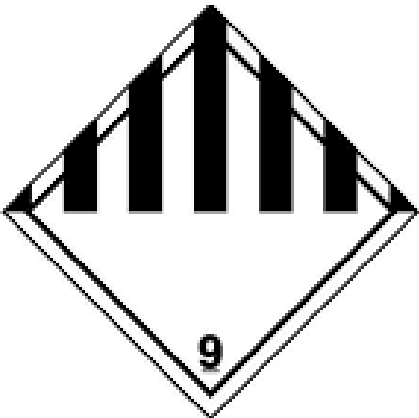

Date: Aug 28, 2019

Dealers: U.S., Puerto Rico

This document conveys general Warranty information.

The shipping regulations for lithium ion batteries have been updated and now require a specific Class 9 Lithium Battery Label to differentiate between the various hazardous materials that fall within the Class 9 hazard class. The Warranty Parts Portal (WPP) was recently enhanced to assist with easily identifying the Class 9 Lithium Battery Label from the other available Class 9 options.

1. Three Label Options in Class 9

Class 9 Miscellaneous	Class 9 Lithium Battery	Class 9 – None
Safety Devices (i.e. Airbags, Pyrotechnic Seat belt, etc.)	Applicable to Lithium batteries	Applicable to Dangerous Goods in apparatus that are contaminated with fuel
		No Label Required



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2. Review and Choose the Correct Label Type

During the processing of a hazmat part return request, the Certified Hazmat Shipper must validate that the Hazmat Information is correct and confirm, via the check box at the bottom, before proceeding. The hazmat data in the part return request is automatically populated, however, it is the responsibility of the Certified Hazmat Shipper to ensure that all the hazmat information is accurate and match the hazardous part being returned.

HAZMAT Information

(* Required Fields)

Proper Shipping Name: *

Hazardous Material Class or Division: * 9

UN No.: * UN Number

Label Type: Class 9 Miscellaneous, Class 9 Lithium Battery, None

Packing Group Classification:

Quantity: * 0 Unit of Measure: * Unit of Measure

No. of Packages: * 0

Type of Packages: * Type of Packages

24 Hr. Emergency Contact Name: * Emergency Contact Name

24 Hr. Emergency Contact No.: * Emergency Contact Number

Additional Information:

By Checking confirm, I certify that:

A) I, pss dealerRole have completed the appropriate HAZMAT training.
B) I, pss dealerRole have prepared the package for transport.
C) Each part is properly classified, described, packaged, labeled and proper condition for transport according to U.S Department of transportation regulations.

Confirm Cancel

3. Reprint the Hazardous Warranty Part Return Document

If any information is changed on the Hazmat Information screen, a new copy of the Hazardous Warranty Part Return Document must be printed so the correct hazardous material information and label is displayed on the shipment.