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**FIELD SERVICE CAMPAIGN – 19109**

20 August 2019

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**SUBJECT:**

International® A26 Charge Air Cooler (CAC) Hose

**MODELS INVOLVED:**

International® LT® Series

**DEFECT DESCRIPTION:**

Certain vehicles built 01 January 2019 thru 15 March 2019 with an International® A26 engine may be susceptible to a Charge Air Cooler (CAC) hose failure.

**ELIGIBILITY:**

This procedure applies ONLY to vehicles marked in the International® Service Portal<sup>SM</sup> with FSC 19109. Also complete any other open campaigns listed on the Service Portal at this time.

**TOOLS REQUIRED:**

No special tools are required for this procedure.

**PARTS REQUIRED:**

Part Number	Description	Quantity
6129021C2	Charge Air Cooler (CAC) Outlet Hose	1

**Table 1** Parts Information

## WORK INSTRUCTIONS

**GOVERNMENT REGULATION:** Engine fluid (oil, fuel, and coolant) may be a hazard to human health and the environment. Handle all fluid and other contaminated materials (such as filters and rags) in accordance with applicable regulations. Recycle or dispose of engine fluids, filters, and other contaminated materials according to applicable State and Federal regulations.

**WARNING!** To prevent personal injury and / or death, or damage to property, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

**WARNING!** To prevent personal injury and / or death, or damage to property, park vehicle on hard flat surface, always wear safe eye protection when performing vehicle maintenance.

**WARNING!** To prevent personal injury and / or death, or damage to property, keep flames, sparks, or other heat sources away from the vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel gases which may cause an explosion resulting in personal injury/death, or damage to property, avoid contact with any heat sources.

1. Park vehicle on a flat surface.
2. Shift transmission into Park or Neutral and set parking brake.
3. Install wheel chocks.
4. Remove and replace CAC outlet hose. Refer to appropriate technician manual for detailed instruction.
5. Remove wheel chocks.

## LABOR INFORMATION

Operation number must appear on all claims.

Operation Number	Description	Time
A40-19109-1	Replace CAC outlet hose	0.4 hrs

**Table 2** Labor Information

## WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 19109.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 19109 activity must be submitted by 20 August 2020 or within the normal warranty period for the component, if after 20 August 2020.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP — Enter number ←

NOUN — Leave blank ←

C (CAUSE) — Enter either 1, 2, 3. (See below)

1. Inspected (No repair required).
2. Inspected and repaired.
3. Defective part from parts stock.

WARRANTY — (Warranty Code) Enter 40. ←

TYPE PART — Enter P for type part causing failure. ←

PAD — Enter 100 ←

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