

# Technical Service Bulletin

94 Turn signal warning indicator is displayed in the instrument cluster, DTC C11A415 stored in headlight control modules

94 19 12 2056012/1 August 29, 2019.

| Model(s) | Year        | VIN Range | Vehicle-Specific Equipment |
|----------|-------------|-----------|----------------------------|
| Q5       | 2018 - 2019 | All       | With xenon headlights      |

#### Condition

#### **Customer states:**

 Intermittently a warning is displayed in the instrument cluster for a turn signal malfunction however the turn signals still function properly.

#### Workshop findings:

The following DTC may be stored in one or both headlight control modules, J1018 and/or J1023 (address word 0029 and/or 0039):

• DTC C11A415 (indicator lamp, interruption/short circuit to positive).

The warning can be reproduced during the time of service however the turn signals are found to be working properly.

### **Technical Background**

OBD software within the headlight control modules, J1018 and/or J1023 (address word 0029 and/or 0039) is too sensitive and may falsely detect a short to B+ in the turn signal circuit.

#### **Production Solution**

New Target Data Container (ZDC) update in the headlight control modules, J1018 and/or J1023 (address word 0029 and/or 0039) addressed the condition.

#### **Service**

- 1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
- 2. If DTC C11A415 is stored and the turn signals are working, update the ZDC in the headlight control modules 0029 and 0039 using SVM code **29A003**.



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If there are other static faults or malfunctions with the headlamp this TSB does not apply, proceed with the standard diagnosis.

| Model | Diagnostic<br>Address | Hardware Part<br>Number | Software Part<br>Number | Old SW<br>Version    | New SW<br>version | New ZDC    | SVM Code |
|-------|-----------------------|-------------------------|-------------------------|----------------------|-------------------|------------|----------|
| Q5    | 0029                  | 80A907397A              | 80A907397A              | 0016<br>0017<br>0022 | 0022              | 80B909519D | 29A003   |
|       |                       | 80A907397D              | 80A907397D              | 0016<br>0017<br>0022 | 0022              | 80B909519D |          |
|       | 0039                  | 80A907397A              | 80A907397A              | 0016<br>0017<br>0022 | 0022              | 80B909520E |          |
|       |                       | 80A907397D              | 80A907397D              | 0016<br>0017<br>0022 | 0022              | 80B909520E |          |

## **Warranty**

| Claim Type:       | • 110 up to 48 months/50,000 miles.  |           |   |
|-------------------|--|-----------|---|
|                   | G10 for CPO Covered Vehicles - Verify Owner.   |           |   |
|                   | If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. |           |   |
| Service Number:   | 9418   |           |   |
| Damage Code:      | 0039   |           |   |
| Labor Operations: | Software Update  | 0151 0000 | Time stated on<br>the diagnostic<br>protocol (Max<br>50 TU) |



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| Diagnostic Time: | GFF                                      | 0150 0000    | Time stated on<br>diagnostic<br>protocol (Max<br>100 TU) |
|------------------|--|--------------|--|
|                  | Road test prior to the service procedure | No allowance | 0 TU   |
|                  | Road test after the service procedure    | No allowance | 0 TU   |
| Claim Comment:   | As per TSB #2056012/1                    |              |  |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## **Required Parts and Tools**

| Tool Number | Tool Description             |
|-------------|------------------------------|
| VAS 61XX    | ODIS Service with VAS tester |

#### **Additional Information**

The following Technical Service Bulletin will be necessary to complete this procedure:

• TSB 2011732, 00 Software Version Management (SVM), operating instructions.

All part and service references provided in this TSB (2056012) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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