



No.: 19 TS-7
August 5, 2019

TO: Service Locations

FROM: Service Systems Development

SUBJECT: **GHG17 DD13 Full Range Misfire Units with Fan Always On**

ISSUE

DD13 engines built between June 5 and July 22, 2019 starting with **ESN 471928S0697276**, have some incorrect values set which can cause the fan to lock on at all times.

This applies only to DD13 units running MCM software 14.1.1.1.5.

REQUIRED ACTION

Truck plant programming was corrected on July 22, 2019.

For units experiencing this issue/complaint, reprogram the MCM to OEM settings to install the correct value and confirm fan on activation is now correct at coolant temp of 105°C (221°F).

CONTACT INFORMATION

Please contact the Detroit Customer Support Center at 800-445-1980 or email csc@daimler.com if you have any questions.