

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


© 2019 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

## SERVICE INFORMATION BULLETIN

**APPLICABILITY:** 2015-19MY WRX  
2013-19MY BRZ

**NUMBER:** 12-271-19

**DATE:** 08/29/19

**SUBJECT:** Rear Bumper Face Side Mounting Brackets-  
Design Change

### INTRODUCTION:

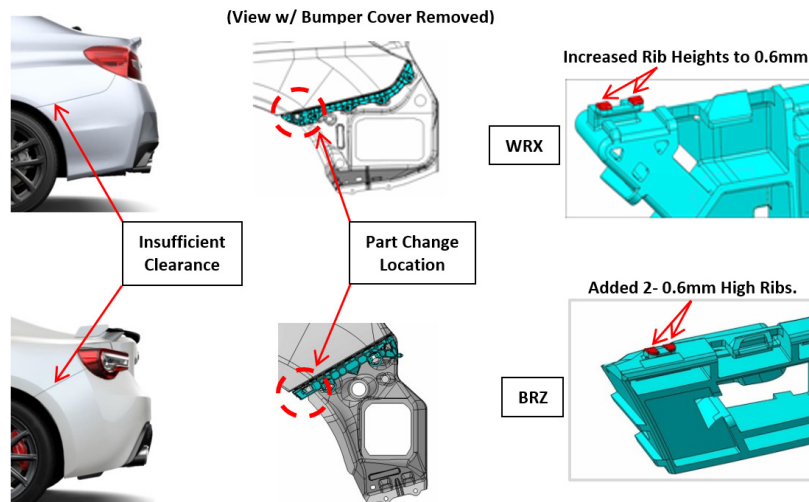
This Service Information Bulletin announces a design change made to the rear bumper cover side mounting brackets. These new brackets provide increased clearance between the edges of the bumper cover and the corresponding quarter panels. This change will prevent them from contacting each other and possibly damaging their painted surfaces.

### PRODUCTION CHANGE INFORMATION:

The new mounting brackets were incorporated into production as per the table below:

Model	Starting VIN
WRX	K*827384
BRZ	K*601523

### PART INFORMATION:



**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**Subaru of America, Inc. is ISO 14001 Compliant**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

*Continued...*

Description	Part Number	Application
BRACKET- REAR BUMPER SIDE RIGHT	57707VA111	WRX
BRACKET- REAR BUMPER SIDE LEFT	57707VA121	
BRACKET- REAR BUMPER SIDE RIGHT	57707CA101	BRZ
BRACKET- REAR BUMPER SIDE LEFT	57707CA111	

**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

## **SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

The service procedures for replacing the mounting brackets remain unchanged. Always refer to the applicable Service and Body Repair Manuals to review the full requirements of the repair being performed. These Manuals contain procedural information critical to performing effective repairs the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

## **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.