

WARRANTY POLICY LETTER		Please distribute to: Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager	
No.	WP19-012	<input checked="" type="checkbox"/>	Freightliner Dealers
Release	08/19/2019	<input checked="" type="checkbox"/>	Western Star Dealers
Effective	08/19/2019	<input type="checkbox"/>	FCCC Dealers
Subject	Daimler Trucks Remarketing Handling Cap for Detroit DT12 Transmissions	<input type="checkbox"/>	Thomas Built Bus Dealers
		<input type="checkbox"/>	Direct Warranty Customers
		<input type="checkbox"/>	Export
		<input type="checkbox"/>	DDC Distributors
		<input checked="" type="checkbox"/>	Sales Terms (DTR)
		<input checked="" type="checkbox"/>	Used Product (DTR)
		<input type="checkbox"/>	Travel Centers of America/Petro:Lube
❖ DTR Detroit DT12 Transmission Handling Cap		For repairs on non-DTNA makes with parts purchased outside DTNA, Daimler Trucks Remarketing (DTR) offers a 10% handling credit. Please be aware that, for claims filed on or after August 19, 2019, DTR will limit handling on Detroit DT12 automated manual transmission assemblies to \$1,000 USD. The DT12 automated manual transmission handling limit applies to <i>Sales Terms</i> and <i>Used Product Warranty</i> type claims.	
		DTR's claim requirements and other handling amounts remain unchanged.	
❖ Warranty Manual Revision		Some duplicate pre-approval and handling information exists in the Warranty Manual. When the new DTR handling cap is incorporated, the matching content will be consolidated into a single location; these sections will be revised:	
		<ul style="list-style-type: none"> • <i>General Policies</i> <ul style="list-style-type: none"> ○ <i>Pre-Approval: All Makes Except Detroit</i> ○ <i>Parts – Handling Allowance</i> • <i>DTR – Sales Terms Policies and Used Truck Coverage</i> <ul style="list-style-type: none"> ○ <i>Select Warranty Pre-Approval and Claim Requirements</i> 	
		Access the Warranty Manual at DTNACONnect > Warranty Lit > Other Warranty Documents > Manual .	

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Verify latest version online; access Warranty Policy Letters at [DTNACONnect > Warranty Lit > Warranty Letters](#) for 6 months after effective date.

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.