

WARRANTY POLICY LETTER		Please distribute to:	
		Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager	
No.	WP19-012	<input checked="" type="checkbox"/> Freightliner Dealers	
Release	08/19/2019	<input checked="" type="checkbox"/> Western Star Dealers	
Effective	08/19/2019	<input type="checkbox"/> FCCC Dealers	
Subject	Daimler Trucks Remarketing Handling Cap for Detroit DT12 Transmissions	<input type="checkbox"/> Thomas Built Bus Dealers	
		<input type="checkbox"/> Direct Warranty Customers	
		<input type="checkbox"/> Export	
		<input type="checkbox"/> DDC Distributors	
		<input checked="" type="checkbox"/> Sales Terms (DTR)	
		<input checked="" type="checkbox"/> Used Product (DTR)	
		<input type="checkbox"/> Travel Centers of America/Petro:Lube	

❖ **DTR Detroit DT12 Transmission Handling Cap** For repairs on non-DTNA makes with parts purchased outside DTNA, Daimler Trucks Remarketing (DTR) offers a 10% handling credit. Please be aware that, for claims filed on or after August 19, 2019, DTR will limit handling on Detroit DT12 automated manual transmission assemblies to \$1,000 USD. The DT12 automated manual transmission handling limit applies to *Sales Terms* and *Used Product Warranty* type claims.

DTR's claim requirements and other handling amounts remain unchanged.

❖ **Warranty Manual Revision** Some duplicate pre-approval and handling information exists in the Warranty Manual. When the new DTR handling cap is incorporated, the matching content will be consolidated into a single location; these sections will be revised:

- *General Policies*
 - *Pre-Approval: All Makes Except Detroit*
 - *Parts – Handling Allowance*
- *DTR – Sales Terms Policies and Used Truck Coverage*
 - *Select Warranty Pre-Approval and Claim Requirements*

Access the Warranty Manual at *DTNAConnect > Warranty Lit > Other Warranty Documents > Manual*.

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Verify latest version online; access Warranty Policy Letters at *DTNAConnect > Warranty Lit > Warranty Letters* for 6 months after effective date.

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.