



Federal Recall Information

19PBD

Supplier

ZF

Description

Safety Recall - Steering Column Weld

Release Date

8/30/2019

Introduction

Peterbilt Motors Company has determined that a defect, which relates to motor vehicle safety, may exist in certain model year 2019 and 2020 Model 337 and 348 vehicles manufactured between 11/19/2018 and 8/15/2019.

The lower shaft to U-Joint yoke in certain non-telescoping steering columns may have a weld that did not create enough penetration and could crack. A cracked weld can lead to loss of steering and increase the risk of a crash or injury.

Resolution

SAFETY RECALL

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
 2. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the 19PBD campaign code prior to performing this repair.
 3. Follow the procedures below to complete the inspection and replace the steering column if required.
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It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

There is no time or mileage limit for this recall. Peterbilt will pay for parts at dealer net plus applicable mark up and labor:

- 0.3 hours to inspect the label

- This labor is for inspection only. It is not applicable for trucks that require steering column replacement.
- A clear picture of the label is required for a claim to be processed.
- 0.8 hours to remove the steering column and replace with part number J19-6015-140400.
 - A clear picture of the label is required for a claim to be processed.
 - File a long form claim referencing 19PBD.

For Field...	Enter...
Failure Location	015-002-004
Failure Type	705
Claim Type	C
Campaign Number	19PBD
SRT B19-PBD	0.3 Hours to inspect and reassemble
SRT B19-PB2	0.8 hours to R&R the steering column as an assembly and recalibrate the steering angle sensor.

Take-off parts disposition: Return take-off steering columns to the supplier using ship code BC.

Parts

Parts are available through PACCAR Parts. Order parts with a TW designation (Truck Down Order).

Quantity	Part Number	Description
1	J19-6015-140400	Steering Column Assembly
4	HWC06274	Steering Column Mounting Bolts
1	HWC06510	Pinch Bolt
1	HWC06840	Lock Nut for Pinch Bolt
1	HWC07117	Steering Wheel Retainer Nut

Procedure

See the 19PBD Procedure in the Attachments section.

Attachments

[19PBD Procedure](#)

[Chassis List](#)

[Serial Number List for Steering Columns to be Replaced](#)

[Customer Letter - US](#)

[Customer Letter - Canada](#)

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