



Repair Notice

45-060

Section

45 - Engine

Description

Engine Harness and Ladder Bracket Rub

Release Date

8/22/2019

Introduction

Peterbilt has determined that certain 579 and 567 vehicles, built from 1/03/17 to 6/01/18 and equipped with ISX15 / X15 engines, were built with a ladder bracket that aides in the routing of the engine harness. If left in place, this bracket could eventually cause damage to the engine harness.

Resolution

CAMPAIGN

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
 2. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the "45060" campaign code prior to performing this repair.
 3. Follow the procedure below to remove the ladder bracket.
-

Warranty

Through Standard Warranty or for repairs completed by 09/01/2020, whichever is greater, Peterbilt will pay for labor to remove the ladder bracket:

- 0.3 hours labor to remove the ladder bracket. Use Quick Claim Code 45060.
- File an additional long form claim for any harness repair or replacement, or for extraordinary circumstances, referencing 45060 in the CCC. A quick claim for standard labor must be filed first.
- Direct Fleets and Dealer Sponsored Fleets (DSF) may not use quick claims when submitting for repairs on chassis related to this bulletin, but must submit a long form specifying part numbers, quantities, and pricing for parts used in the repair. Submittal of a Quick Claim for repairs made by the Fleet will be denied as pricing is incorrect on quick claims.

<i>For Field...</i>	<i>Enter...</i>
Failure Location	045-002-076
Failure Type	700
Claim Type	C
SRT B45-060	0.3 hours labor remove the ladder bracket
SRT 45-067	3.5 hours to remove and replace the engine harness as needed
SRT 45-XXX	X.X hours for harness repair as instructed by DSM

Take off parts disposition: Destroy parts 30 days after the claim has been paid.

Procedure



1. Locate the ladder bracket on the rear of the engine, near the firewall on the driver's side.
2. Cut and remove the tie strap that secures the harness to the ladder bracket.
3. Remove the 18 mm bolt securing the ladder bracket to the block and remove the bracket.
4. Inspect the condition of the harness and refer to [34-066 - Harness Damage and Repair Quick Guide](#) for guidance on how to proceed if the harness is damaged.
 - If the harness requires replacement, refer to Web ECat to obtain the correct harness part number.
5. Secure the harness as needed to protect from potential rubs.

Attachments

[Chassis List](#)

[Customer Letter](#)

[French Customer Letter](#)

[34-066 - Harness Damage and Repair Quick Guide](#)

[Wire Harness Warranty and Claim Filing Requirements](#)

[Authorization for Repair](#)

Authored by: PR

Access to PACCAR's Enterprise Portal is provided as a benefit of doing business with PACCAR. All applications and content accessed through this system are confidential and proprietary and the property of PACCAR Inc and its suppliers, and must be kept strictly confidential pursuant to the contract licensing such access. Disclosure, publication, release or distribution of any material found on PACCAR systems to any person other than employees with a need to know such information is strictly prohibited. All activity on this system is monitored. If PACCAR suspects or discovers any unauthorized activity, access may be immediately terminated without prior notification. Violators may be subject to legal action.

© Copyright 2019 PACCAR Inc. All rights reserved. We welcome your [feedback](#) on this page. For technical questions or concerns about this page, please contact the [DealerNet Webmaster](#).

Date TBD



[First VIN]
Customer Name
Address
City, State Zip

Subject: FRN 45-060 Engine Harness and Ladder Bracket Rub
Expiration Date: 9/01/2020

Customer Name
Address
City, State Zip

Dear Peterbilt Customer,

Peterbilt is pleased to inform you that your vehicle is eligible to receive an engine harness routing improvement. The new routing provides increased protection and durability and will enhance the long-term performance of your vehicle.

The problem is...	The current routing includes a ladder bracket that could rub the engine harness and create the potential for damage to the harness.
Correction...	Your dealer will remove the bracket and secure the engine harness to protect from potential damage.
What you must do ...	Contact your dealer immediately to schedule an appointment.

Please contact a Peterbilt dealership to schedule an appointment for this work, referencing campaign number 45-060 and the noted VIN(s). You can find your nearest Peterbilt dealer at Dealer Locator on the website www.Peterbilt.com. The removal of the ladder bracket will take approximately 1.0 hours of labor depending on vehicle configuration and dealer scheduling. There will be no charge to you if completed within standard warranty or by 09/01/2020, whichever is later.

We look forward to the opportunity to deliver this product improvement as part of our effort to provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Thank you,

Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the Peterbilt Dealer Locator.

