

Carpet Pulling Out From Side Trim

Service Category Vehicle Interior

Section Interior Panels/Trim

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2015 - 2019	Yaris	Body Type(s): 5D, 5Dr. Hatch Back

Introduction

Some 2015 – 2019 model year Yaris vehicle passenger front, passenger rear, and/or driver rear doors may exhibit floor carpet that appears deformed or incorrect. When weight is applied on the floor near the door scuff plate, the carpet can be pulled out from behind it. Follow the Repair Procedure in this bulletin to address this condition.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD1904	Resecure Floor Carpet	0.4	58510-0D770-C1	67	57
Combo A	Each Additional Repair Location	0.3			

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Required Tools & Equipment

REQUIRED TOOLS & MATERIAL	QUANTITY
Insulating Felt or Thick Tape (30 in. Long and AT LEAST 2 in. Wide)	1
Hole Punch or Knife	1
Cable Tie	1*

*Cable tie quantity may differ based on affected area. Refer to the Repair Procedure.

Repair Procedure

1. Confirm the condition exists.

Does the passenger front, passenger rear, and/or driver rear doors exhibit floor carpet that appears deformed or incorrect?

- **YES** — Continue to step 2.
- **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

Figure 1. Good Condition



Figure 2. Not Good Condition



2. Remove the scuff plate from the lower doorjamb of the affected area.

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Repair Procedure (continued)

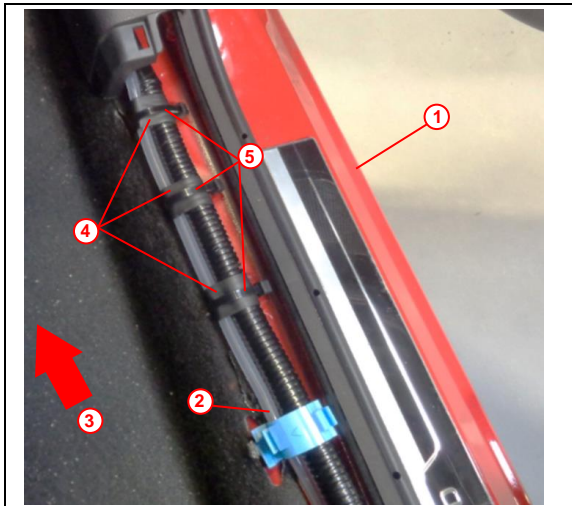
3. Using a knife or hole punch, make a hole in the carpet just large enough to fit a cable tie through. (See Figures 3 and 4.)
 - Passenger front: Three holes and three cable ties
 - Passenger rear (left and right sides): One hole and one cable tie

4. Cut the 30 x 2-in. insulating felt or thick tape into five 6 x 2-in. pieces.

5. At each of the five cable tie locations, wrap the cut felt or tape completely around the conduit and the drain tube.

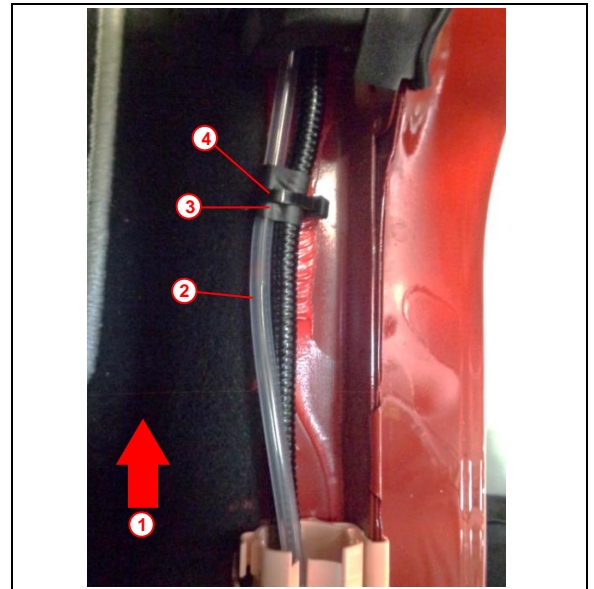
6. Route the cable tie underneath the conduit and through the punched hole in the carpet.

Figure 3. Passenger Front



1	Passenger Front Side
2	Drain Tube
3	Front of Vehicle
4	Insulating Felt
5	Cable Tie

Figure 4. Passenger Rear



1	Front of Vehicle
2	Drain Tube
3	Insulating Felt
4	Cable Tie (One for Each Side)

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Repair Procedure (continued)

7. Close the cable tie and tighten it, making sure not to pinch the drain tube.

8. Cut the excess plastic off of the end of the cable tie.

9. Position the head of the cable tie between the conduit and the weatherstrip.

10. Reinstall the scuff plate to the lower doorjamb of the affected area(s).

11. Visually confirm the repair.