

Service

Category	Vehicle Interior
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Section	Meter/Gauge/Display	Market USA	Toyota Supports
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Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2016 - 2018	RAV4 HV	

Introduction

Some 2016 – 2018 model year RAV4 Hybrid vehicles may exhibit a hybrid system warning message/MIL ON condition with Diagnostic Trouble Code (DTC) P0A45 (Drive Motor "B" Position Sensor Circuit) present. Follow the Repair Procedure in this bulletin to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VIN shown below.

MODEL	PRODUCTION CHANGE EFFECTIVE VIN
RAV4 HV	JTMDJREV#JD224536

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
EL1902	R & R Frame Wire	1.2	82164-42120	8A	73

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NU	JMBER		QTY
PREVIOUS	NEW	PART NAME	
82164-42120		Wire, Frame	1

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream ADVi*		TSADVUNIT	
Techstream 2.0		TS2UNIT	4
Techstream Lite	ADE	TSLITEPDLR01	
Techstream Lite (Green Cable)		TSLP2DLR01	

*Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- Software version 14.10.028 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.

Repair Procedure

Diagnosis

- 1. Connect Techstream to the vehicle and perform a Health Check. Is DTC P0A45 present?
 - YES Continue to step 2.
 - NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 2. Follow the Repair Manual steps within the Procedure section, but STOP before replacing the inverter with converter assembly.

Instead, replace the frame wire harness, then continue to the Harness Removal section in this Service Bulletin.

Refer to TIS, applicable model and model year Repair Manual:

 2016 – 2018 RAV4 HV: Engine/Hybrid System – Hybrid/Battery Control System – "Hybrid / Battery Control: Hybrid Control System: P0A45-669-P0A47-670; Drive Motor "B" Position Sensor Circuit"

Repair Procedure (continued)

Harness Removal

1. Remove the deck board assembly.

2. Detach the two clips and two guides to remove the rear No. 3 floor board.



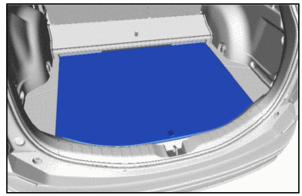
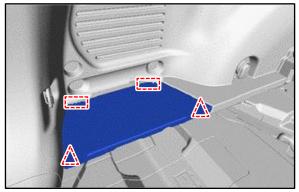
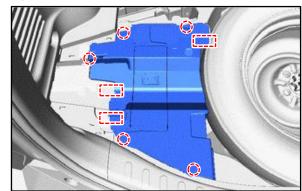


Figure 2.



3. Detach the five claws and three guides and remove the deck trim side cover base.





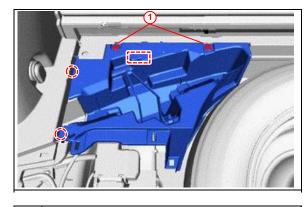
4. Disconnect the negative (-) battery terminal.

Repair Procedure (continued)

Harness Removal (continued)

- 5. Remove the deck floor box.
 - A. Using a clip remover, remove the two clips.
 - B. Detach the two claws and guide and remove the deck floor box on left-hand side.

Figure 4.

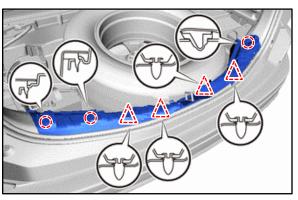


1 Clip

Figure 5.

- 1Rear No. 1 Floor Board2Rear No. 1 Floor Mat Support Side Plate

Figure 6.



- 6. Remove the rear No. 1 floor mat support side plate.
 - A. Open the rear No. 1 floor board.
 - B. Remove the four screws.
 - C. Detach the three clips and four guides and remove the rear No. 1 floor mat support side plate together with the rear No. 1 floor board.

7. Detach the three claws and four clips and remove the rear deck trim cover.

Repair Procedure (continued)

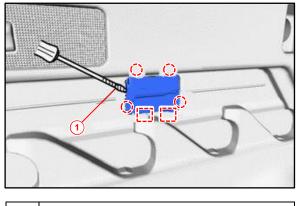
Harness Removal (continued)

8. Remove the deck trim side panel assembly left-hand side.

Figure 7.



Figure 8.



1 Protective Tape

A. Remove the deck trim service hole cover.

Using a screwdriver, detach the four claws and two guides and disconnect the deck trim service hole cover.

Repair Procedure (continued)

Harness Removal (continued)

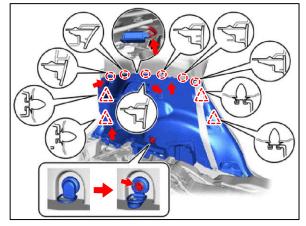
- B. Remove the light assembly.
 - (1) Detach the light assembly from the trim panel.
 - (2) Remove the connector.





- C. Remove the screw and two bolts.
- D. Open the tether anchor set bracket cover.
- E. Remove the bolt and tether anchor set bracket.
- F. Remove the bolt and luggage hold belt striker assembly.
- G. Detach the six claws and four clips.





Repair Procedure (continued)

Harness Removal (continued)

9. Pull back the panel and locate the frame wire harness connector.

Figure 11.

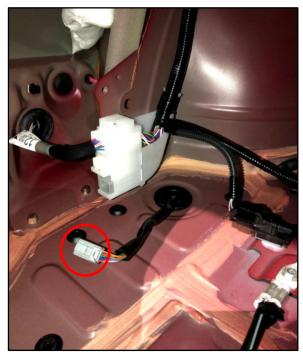


10. Remove the frame wire harness connector.

Figure 12.



Figure 13.



Repair Procedure (continued)

Harness Removal (continued)

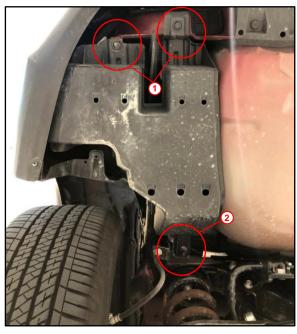
11. Push the frame wire harness grommet through the body hole.

Figure 14.



12. Remove the plastic nut and two clips to remove the underbody rear left-hand cover.





1	Clip
2	Plastic Nut

Figure 16.



Repair Procedure (continued)

Harness Removal (continued)

13. Remove the black clip closest to the grommet.



Figure 18.



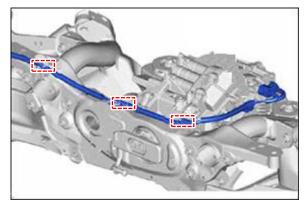
14. Remove the white clip.

Repair Procedure (continued)

Harness Removal (continued)

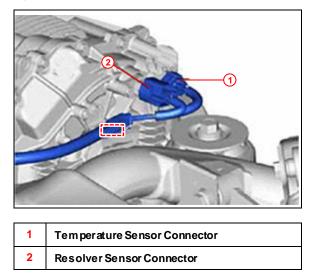
15. Remove the three black clips from the rear suspension member.

Figure 19.



16. Remove the two connectors from the rear traction motor and unclip the clamp from the rear traction motor bracket to remove the wire harness.

Figure 20.

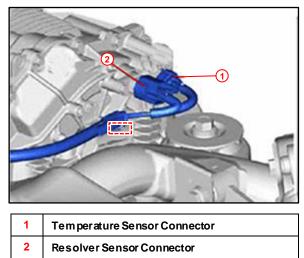


Repair Procedure (continued)

Harness Installation

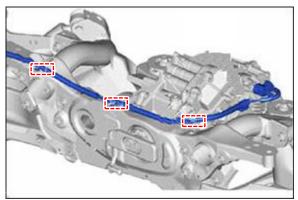
1. Install the two connectors on the rear traction motor and clip the clamp onto the rear traction motor bracket.

Figure 21.



2. Route the harness along the rear suspension member and engage the three black clips.

Figure 22.



Repair Procedure (continued)

Harness Installation (continued)

3. Engage the white clip.

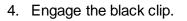






Figure 24.



Repair Procedure (continued)

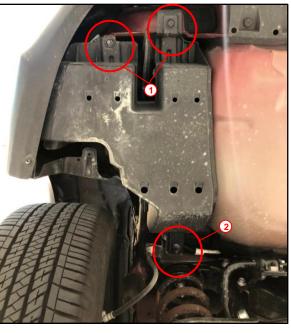
Harness Installation (continued)

5. Push the harness connector and grommet through the body hole.

Figure 25.



Figure 26.



1	Clip
2	Plastic Nut

6. Install the plastic nut and two clips to install the underbody rear left-hand cover.

Repair Procedure (continued)

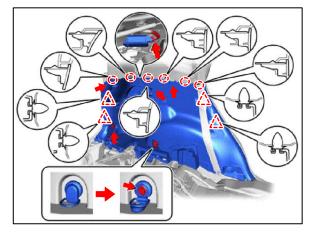
Harness Installation (continued)

7. Connect the frame wire harness connector.





Figure 28.



- 8. Install the deck trim side panel assembly left-hand side.
 - A. Engage the six claws and four clips.
 - B. Install the bolt and luggage hold belt striker assembly.
 - C. Install the bolt and tether anchor set bracket.
 - D. Install the screw and two bolts.
 - E. Close the tether anchor set bracket cover.

Repair Procedure (continued)

Harness Installation (continued)

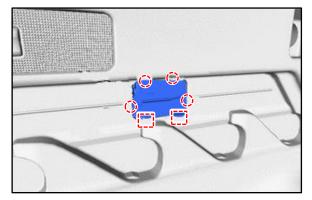
F. Connect and install the light assembly.





G. Install the deck trim service hole cover by attaching the four claws and two guides.





Repair Procedure (continued)

Harness Installation (continued)

9. Engage the three claws and four clips and install the rear deck trim cover.

Figure 31.

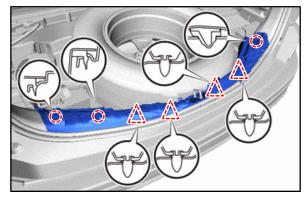
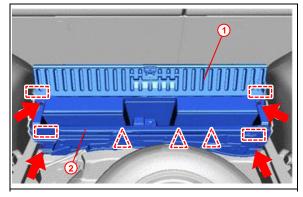
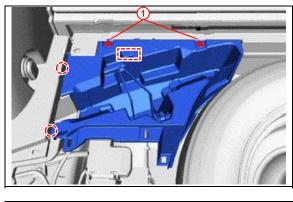


Figure 32.



1	Rear No. 1 Floor Board
2	Rear No. 1 Floor Mat Support Side Plate

Figure 33.



1 Clip

- 10. Install the rear No. 1 floor mat support side plate.
 - A. Engage the three clips and four guides to install the rear No. 1 floor mat support side plate together with the rear No. 1 floor board.
 - B. Install the four screws.
 - C. Close the rear No. 1 floor board.

11. Engage the two clips, two claws, and guide to install the deck floor box left-hand side.

Repair Procedure (continued)

Harness Installation (continued)

- Connect the negative (-) battery terminal.
 Torque: 5.4 N*m (55 kgf*cm, 48 in*lbf / ft*lbf)
- 13. Engage the five claws and three guides to install the deck trim side base.

14. Engage the two clips and two guides to install the rear No. 3 floor board.

15. Install the deck board assembly.

Figure 34.

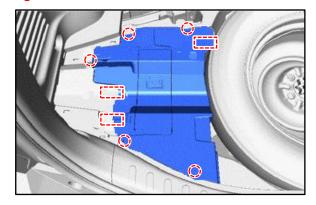


Figure 35.

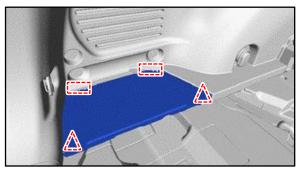
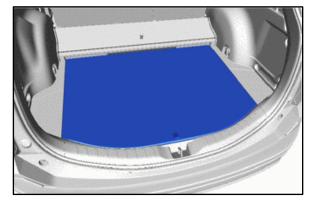


Figure 36.



16. Connect Techstream and clear the DTCs.