

Super Chrome Wheel Cleaning Best Practices

Service Category Suspension

Section Tire/Wheel

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2015 - 2019	Avalon, Avalon HV	
2009 - 2011, 2014 - 2017	Camry HV	
2012 - 2017	Camry	
2014 - 2017	Prius V	
2012 - 2014	Prius	
2016 - 2019	RAV4 HV	
2014 - 2019	RAV4	
2010 - 2018	Sequoia	
2011 - 2020	Sienna	
2010 - 2014	Tundra	
2009 - 2016	Venza	

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Introduction

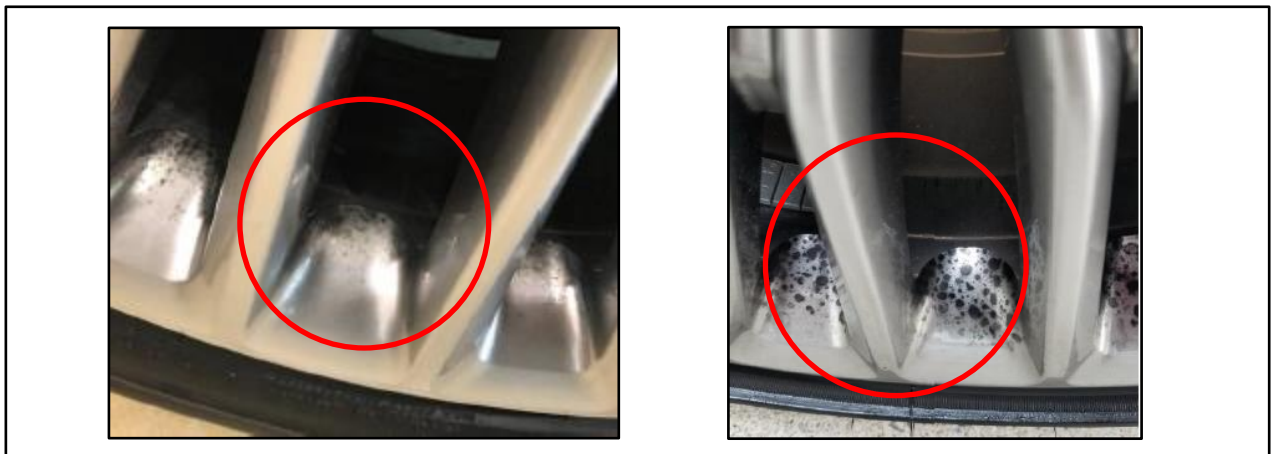
Some 2009 – 2019 model year Toyota vehicles with super chrome wheel finishes may become discolored and/or damaged when aftermarket cleaners, polishes, or brake dust removal products are used on wheels with super chrome finishes. Wheel cleaners and polish that contain acidic substances may damage the clear coat of the wheel, resulting in the undercoating (black) to become visible.

See Figures 1 and 2 below for examples of wheel finishes damaged by aftermarket products.

Figure 1. Example of Black Spotting



Figure 2. Additional Examples of Black Spotting (Not Brake Dust)



Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	-	-	-	-

Super Chrome Wheel Cleaning Best Practices

Best Practices

- Do NOT use cleaning products that contain acidic chemicals (ex. phosphoric acid or sulfuric acid), alkaline, or abrasive detergent/polish/cleaner.
- Clean the wheels using a soft towel with warm water and a neutral detergent/soap.
- Use water to wash off detergent/soap immediately.
- Cleaner/detergent/polish for super chrome painted and/or super chrome alloy wheels contain chemicals that can damage the wheel clear coat.

NOTE

If using a wheel cleaning product, first test it in an area NOT visible to the customer.