

COMAND Online (code 531): Wrong date in system settings, incorrect time in instrument cluster

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| Topic number | LI82.85-P-069725 |
| Version | 3 |
| Function group | 82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard) |
| Date | 07-15-2019 |
| Validity | Model 253 with code 531 (COMAND Online) and 806, 807, 808, or 809 Model 205 with code 531 (COMAND Online) and 806, 807, or 808 Model 222 with code 531 (COMAND Online) and 804, 805, 806, or 807 Model 217 with code 531 (COMAND Online) and 805, 806, 807, or 808 |
| Reason for change | Add 222 and 217 to validity |
| Reason for block | |

Complaint:

The system settings of the COMAND Online control unit (A26/17) may display an incorrect date.

Cause:

The date stored in the COMAND Online control unit (A26/17 or A40/3) is unable to sync via GPS.

Remedy:

Update COMAND Online control unit software (A26/17) then perform epoch offset as outlined below.

Run Epoch Offset in the Dealer menu:

- To do so, press the Vehicle button and slide the controller downwards to System settings.
- Push controller to left and hold there for approx. 8 seconds.
- The "Dealer Menu" selection is then shown.
- Then select the following menu items: # Car # Time # Epoch Offset #2019-2038.
- Exit the Dealer menu again using the "Back" button.
- To finish, "reset" the COMAND Online control unit # System settings.

Check the date in the COMAND Online (A26/17) menu settings and adjust the time if necessary (Summer/standard time, Automatic...).

Check for correct function again following a bus idle period.

XENTRY TIPS

Updated COMAND Online software will be available as follows:

222 with codes 531 and 804 - E18.3 available 08/2019

222 and 217 with codes 531 and 805 or 806 - E228.8 available 08/2019

222 with codes 531 and 807, 217 with codes 531 and 807 or 808 - E229.8 available 07/2019

205 and 253 with codes 531 and 805 or 806 - E228.8 available 08/2019

205 and 253 with codes 531 and 807 or 808 - E232.7 available 07/2019

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| Symptoms |
| Communication/information / Information display / Displays / Clock / Malfunction |
| Communication/information / Information display / Displays / Clock / Synchronization with navigation system nonfunctional |

| Control unit/fault code | | |
|---|------------|------------|
| Control unit | Fault code | Fault text |
| A40/3 / A26/17 - Audio or CO-MAND (Head unit), A2 / A40/3 / A26/17 - Audio or CO-MAND (Head unit) (HU5) | - | - |