MBUX multimedia system: Map data do not match the data in the system.

Topic number	LI82.85-P-069961
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	07-09-2019
Validity	Model series 177 with MBUX code 548/549 and code 365 Model series 167 with MBUX code 548/549 and code 365 Model series 118 with MBUX code 548/549 and code 365
Reason for change	
Reason for block	

Complaint:

Upon selecting navigation, the central display may show the following message: "Map data does not match with your system. Please insert a medium containing the corresponding map data"

Attachments	
File	Description
map data message.jpg	Map data error message

Cause:

Currently under analysis.

Remedy:

Please install the deletion database (DB) located in the attachment:

- Download the deletion DB and unzip to an empty USB flash drive (ensure ONLY the files are extracted to the drive, the files should not be in a folder).

- Connect the USB flash drive with deletion DB files to one of the forward USB ports in the center console.

- Start the deletion DB update. No activation code is required.

- Install the latest map version and test navigation for functionality.

Attachments	
File	Description
NTG6 - HARMAN - ECE - NAM - delete DB.7z	Deletion DB ECE and North America

Symptoms

Communication/information / Communication / Navigation / Navigation - Function / Navigation not selectable/available

Communication/information / Assistance and warning systems / Speed Limit Assist / Warning message in instrument cluster

Attachments

map data message.jpg: