

Technical Service Bulletin

PSS 90 Audi adaptive light, pre sense, or Adaptive Cruise Assist malfunction, DTC B200FF9 stored in the driver assist

90 19 25 2055906/1 August 14, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, Q8, and Audi e-tron quattro	2019 - 2020	All	Not Applicable

Condition

Customer states:

- An Audi adaptive light or a pre sense malfunction is displayed in the instrument cluster.
- The Adaptive Cruise Assist feature does not work.

Workshop findings:

The following DTC is stored in the control module for driver assist systems, J1121 (address word 00A5):

• DTC B200FF9 (internal problem) with symptom code 2117711 and is sporadic.

Technical Background

The software diagnostic is too sensitive.

Production Solution

Not applicable.

Service

- 1. Clear the DTCs.
 - After clearing the DTCs, the concern will be temporarily fixed. However, the problem might reoccur until a permanent solution is available.
- Explain to the customer that a solution is forthcoming and that no further repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.



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 Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under Related Links >> Service), or through the Technical Assistance page in Elsa.

Warranty

Claim Type:	 110 up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. 				
Service Number:	Service Number: 9091				
Damage Code:	0039				
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	0151 0000	Time stated on the diagnostic protocol (Max 20 TU)		
	Road test prior to service procedure	No allowance	0 TU		
	Road test after service procedure	No allowance	0 TU		
Claim Comment:	As per TSB #2055906/1				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2055906) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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