ATTENTION:

GENERAL MANAGER PARTS MANAGER CLAIMS PERSONNEL SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the hoxes provided, right.





SERVICE INFORMATION BULLETIN

APPLICABILITY: 2014-2015MY Crosstrek Hybrid (HEV)

NUMBER: 16-114-18R

SUBJECT:

DTC P0C79- Revised Diagnostics

DATE: 07/13/18

REVISED: 08/08/19

INTRODUCTION:

This Service Information bulletin provides revised diagnostics to follow when troubleshooting a DTC P0C79, "Drive Motor "A" Inverter Voltage Too High".

SERVICE PROCEDURE / INFORMATION:

NOTE: The Service Manual will be updated with this new information in the near future.

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Outline of Changes:

- The current **Step 1** has been deleted.
- Current Step 2 is now Step 1, (current malfunction) under "Check" has been deleted and under "No", will be changed to Go to Step 2 (from Step 3).
- Current Step 3 is now Step 2 and under "Yes", will be changed to Go to Step 3 (from Step 4).
- Current Step 4 is now **Step 3**.

See the troubleshooting chart below for full details.

Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

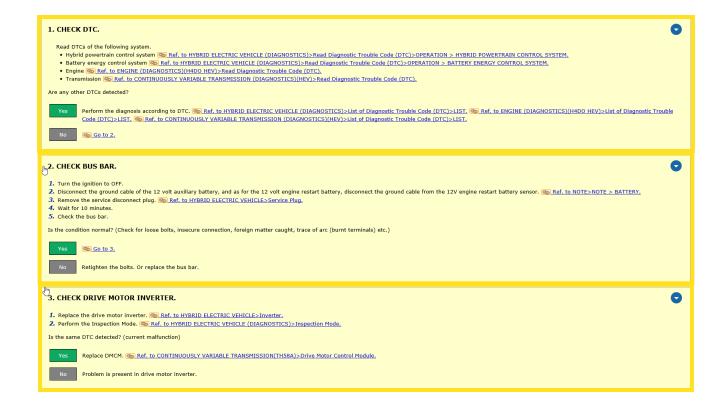
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.