

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 51-1078

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

August 27, 2019

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2014 through 2015 Charleston - CHA430BH-450, CHA430FK-450, CHA430RB-450, CHA430RBTS-450 Class A Motorhome recreational vehicles and 2015 through 2016 – Dynamax DX3 - DXC35DS, DXC37BH, DXC37BHHD, DXC37RB, DXC37TRS, DXC37TS and 2015 through 2016 – Dynamax XL - DLC320XL, DLC360XL and DLC363XL Class C motorhome recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

Your engine may be releasing air pollutants, which exceed California and Federal Standards.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River and Cummins. It is helpful to give the dealership a copy of this letter and the Cummins notification when you take your vehicle in for the repair.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is unknown. The dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

See the attached service instructions.

MAY CUMMINS ASSIST YOU FURTHER?

CUSTOMER SERVICE	(800) CUMMINS
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WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Cummins, Inc.
PO BOX 3005
Columbus, Indiana 40911
Phone: (800) CUMMINS

Sincerely,

Forest River, Inc.
Engineer
Office of Corporate Compliance



August 19, 2019

Dear Cummins Customer:

Our records indicate that you possibly own a product that requires emission recall. Your engine may be releasing air pollutants which exceed California and federal standards. Please refer to the attached table for engines that may be affected by this issue.

Cummins Inc. has launched campaigns that may affect your ISL9 CM2350 MY2014, and the parts and labor for these repairs will be provided to you at no cost:

1. Emission Improvement Calibration Campaign for certain engine ratings; and
2. SCR Recall Campaign.

Your engine also may be eligible for extended emissions warranty repairs for turbocharger actuators for 10 years / 185,000 miles, whichever occurs first.

Retroactive coverage has been extended for this repair. If you previously paid for repairs to the SCR, EGR coolers, or turbocharger actuators on your vehicle, you may be eligible for reimbursement. To start the reimbursement process, please contact Cummins Care and have a copy of your invoice available or information related to where and when the service was performed.

California residents: The State of California may require the completion of emission campaign repairs prior to vehicle registration renewal. Your Authorized Cummins Repair location will provide you with an Emission Campaign Proof of Correction Form after the campaign is performed. **Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the campaign has been performed.** In order to ensure your full protection under the emission warranty provision, it is recommended that you have your engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your engine. Please help update our records if you have sold the engine to another owner with the included product registration card or by visiting <https://prodreg.cummins.com>.

This action is set to expire on June 14, 2024, unless stated otherwise. To learn more, confirm your eligibility and schedule a service appointment, please call your local Cummins certified service location or Cummins Care by visiting us on the web at <https://care.cummins.com> or you are welcome to contact us at 1-800-CUMMINS. If you have already had this recall performed, no further action is required. Please disregard this notification.

Sincerely,

Cummins Campaign Administration