



# Service Bulletin

Bulletin No.: 19-NA-092

Date: July, 2019

## TECHNICAL

**Subject:** Rear Park Assist Inoperable

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4	2019	2019			All	All
Chevrolet	Blazer						

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Condition</b>	Some customers may comment that the rear park assist is inoperable and/or that the LED light on the rear park assist button does not illuminate.
<b>Cause</b>	The cause of the condition may be an anomaly in the parking assist control module calibration.
<b>Correction</b>	<p><b>Note:</b> Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install a GM Authorized Programming Support Tool to maintain system voltage. Refer to <a href="http://www.gmdesolutions.com">www.gmdesolutions.com</a> for further information. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.</p> <p>To correct the park assist being inoperable, reprogram the Parking Assist Control Module. Refer to <i>K182 Parking Assist Control Module: Programming and Setup</i> in SI.</p>

### Parts Information

No parts are required for this repair.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2886248*	Park Assist Control Module Reprogramming with SPS	0.3 hr
<p>*This is a unique Labor Operation for Bulletin use only.            *To avoid warranty transaction rejections, carefully read and follow the instructions below:</p> <ul style="list-style-type: none"> <li>The SPS Warranty Claim Code must be accurately entered in the "SPS Warranty Claim Code" field of the transaction.</li> <li>When more than one Warranty Claim Code is generated for a programming event, it is required to document all Warranty Claim Codes in the "Correction" field on the job card. Dealers must also enter one of the codes in the "SPS Warranty Claim Code" field of the transaction, otherwise the transaction will reject. It is best practice to enter the FINAL code provided by SPS.</li> </ul>		

### Warranty Claim Code Information Retrieval

If the SPS Warranty Claim Code was not recorded on the Job Card, the code can be retrieved in the SPS system as follows:

1. Open TIS on the computer used to program the vehicle.
2. Select and start SPS.
3. Select Settings.
4. Select the Warranty Claim Code tab.

The VIN, Warranty Claim Code and Date/Time will be listed on a roster of recent programming events. If the code is retrievable, dealers should resubmit the transaction making sure to include the code in the SPS Warranty Claim Code field.

<b>Version</b>	3
<b>Modified</b>	Released May 20, 2019 July 10, 2019 – Updated the Correction Section, removed the old Service Procedure and updated the Warranty Information. July 23, 2019 – Corrected the Labor Operation back to original number and removed the first bullet point in the Warranty Information table.

