Service Bulletin

INFORMATION

Subject: Information on Head-Up Display (HUD) on Model Year 2017 and Newer Vehicles – Rotational Feature that Allows for Adjusting of Angle of HUD Image

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2018	2020			All	All
Cadillac	ATS	2017	2019				
	CT6						
	CTS						
	XTS						
	Escalade Models	2017	2020				
	XT4	2019	2020				
	XT5						
	XT6	2020	2020				
Chevrolet	Camaro	2019	2020				
	Corvette	2018	2019				
	Silverado 1500 (New Model)	2019	2019				
	Suburban	2018	2020				
	Tahoe						
GMC	Sierra 1500 (New Model)	2019	2019				
	Yukon Models	2018	2020				

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPOs)	Equipped with Head-Up Display (RPO UV6)
Condition	Some customers may comment that the image projected on the windshield from the Head-Up Display (HUD) is on an angle.
Cause	The cause of the condition may be that HUD image rotation angle can be adjusted, and may have been adjusted previously by the customer, or someone else.

Correction	**Important:** DO NOT replace the HUD for this concern. Verify proper HUD adjustment by accessing the Adjust Mode using the steering wheel controls: **Go to > DIC > Options > Head Up Display Rotation > Follow arrow prompts** If this resolves the customer concern: • Please review this information with the customer. • Explain that the HUD system is working as designed. • Please provide a copy of this Bulletin to the customer. If an adjustment does not resolve the customer concern, please refer to the diagnostic recommendations *Head Up Display Malfunction* in SI.

Parts Information

No parts are required for this repair.

Version	2
Modified	Released January 24, 2019 July 30, 2019 – Added additional Models and Model Year 2020.

Additional Keywords: Head-up Display (HUD) image alignment, rotational feature, not level, mis-aligned, off center, tilted, crooked