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Sent on	08	14	2019	Expires on	08	28	2019
From	Parts and Service Division						
Subject	Request for Visit: 2018-2019 MDX & TLX Chirp Noise from Fuel Pump						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2018-2019 MDX & TLX Chirp Noise from Fuel Pump

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this *i/N* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2019 MDXs & TLXs with a client complaint of a chirp noise heard from inside the cabin or coming from the engine compartment. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the issue.
2. Confirmed that the chirp noise is coming from the high-pressure fuel pump.
3. No previous high-pressure fuel pump replacement under Service Bulletin 16-008 (High Pressure Fuel Pump Chirps).
4. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.