

CLICK CLACK NOISES IN BACKREST AREA OF FRONT SEAT

MODEL

| | | |
|----------------------|----------------------|-----------------------------|
| G12 (7 Series Sedan) | G30 (5 Series Sedan) | G32 (6 Series Gran Turismo) |
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SITUATION

An alternating “click-clack” noise is heard from the backrest area of the front seat when an occupant sits in the seat, or when the vehicle is cornering.

Due to the elimination of the NED (Non-Electrical Diagnosis) test plan for seat noise from ISTA, we are releasing this bulletin.

CAUSE

Seat backrest frame is touching the seat cover.

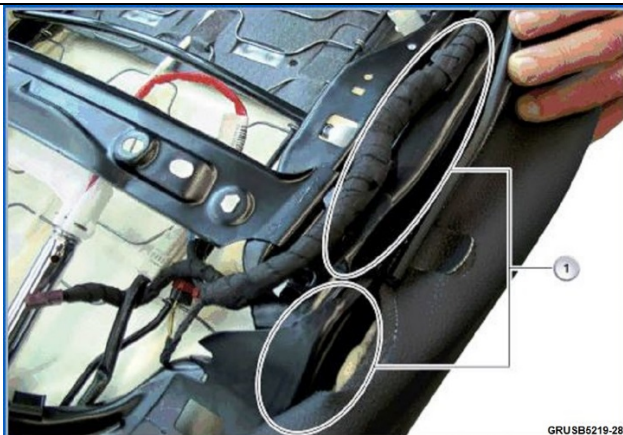
CORRECTION

Install felt tape.

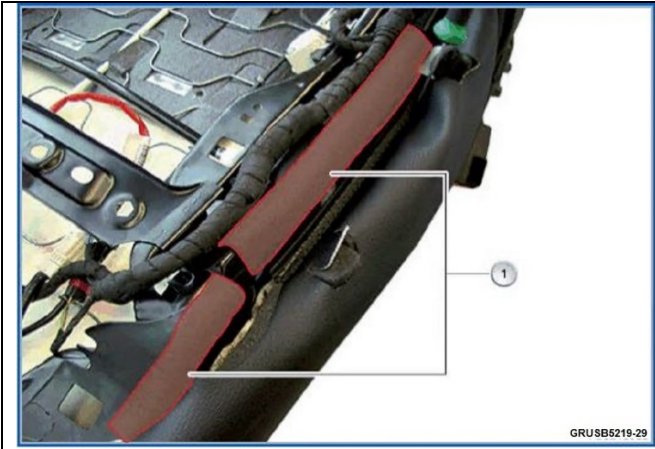
PROCEDURE

If the noise matches the description of this bulletin, proceed as follows:

- Remove the rear panel from the rear of the front seat(s) per Repair Instructions 52 14 198 “Removing and installing rear panel on left or right seat backrest”



Check whether fleece has detached in the area shown.



Use 3 mm thick black felt tape from set P/N 51 45 2 353 004 and apply to the areas shown.

- Reinstall the rear panel of the front seat
- If the noise complaint exists in both front seats, repeat the above procedure for the second seat
- Test drive the vehicle and confirm the noise is gone

PARTS INFORMATION

| Part Number | Description | Quantity |
|--------------------|--------------------|---------------------|
| 51 45 2 353 024 | Felt Tape set | As needed in sublet |

WARRANTY INFORMATION

This service information bulletin provides technical, diagnostic and repair-related information.

Eligible and Covered Work/Repairs

When used to repair a verified defect in materials or workmanship, the repair procedure information provided in this bulletin is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

When submitting a claim, please follow the established and applicable warranty policy and procedures that apply to the repair being performed (Labor/Part/Sublet – bulk materials excluding refrigerant).