



CREASES/RIPPLES IN THE 2ND ROW 60/40 BENCH SEAT BACKREST SYNTHETIC LEATHER COVER

MODEL

G05 (X5 Sports Activity Vehicle)	G07 (X7 SAV)
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- Vehicles produced from July 2018 thru March 1, 2019 with the 60/40 split 2nd row bench seat
- Equipped with Synthetic leather Interior:
 - Vernasca (option MAH9, MCEW, MCHE, MCHF, MCRI, MCSW) or
 - Merino (option VAEW, VAHF, VASW, VATQ)

SITUATION

There are creases/ripples in the leather upholstery of the upper part of the backrest for the 2nd row of seats. This only applies to the 60/40 bench seat.



CAUSE

To address customer complaints that the leather was too tight & uncomfortable on previous models, the G05 and G07 incorporate a looser fit of the leather to improve long distance driving comfort.

However, in this particular area of these seats, the leather was cut slightly oversize. This excess material can cause creases and ripples.

CORRECTION

Install a layer of foam in this one area of the seat(s). To repair both sides of the 2nd row seat you will need 2 pieces of the foam.

PROCEDURE

Check if the looseness in this area exists as per these images.

If YES then continue thru this bulletin.

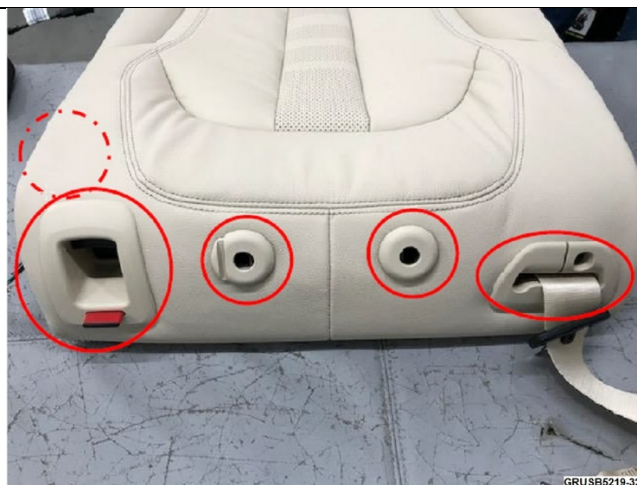


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Remove 2nd row seat backrest(s) according to repair instructions:

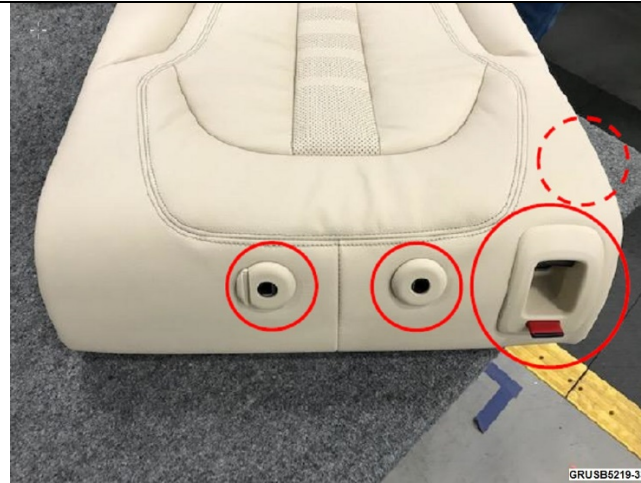
- Remove and install/ replace right backrest 52 26 012
- Remove and install/replace left rear seat backrest 52 26 011
- Remove and install/replace backrest side section on left or right rear seat backrest 52 26 008

Seat(s) should be placed on a clean flat workspace and protected using a soft blanket to prevent damage.

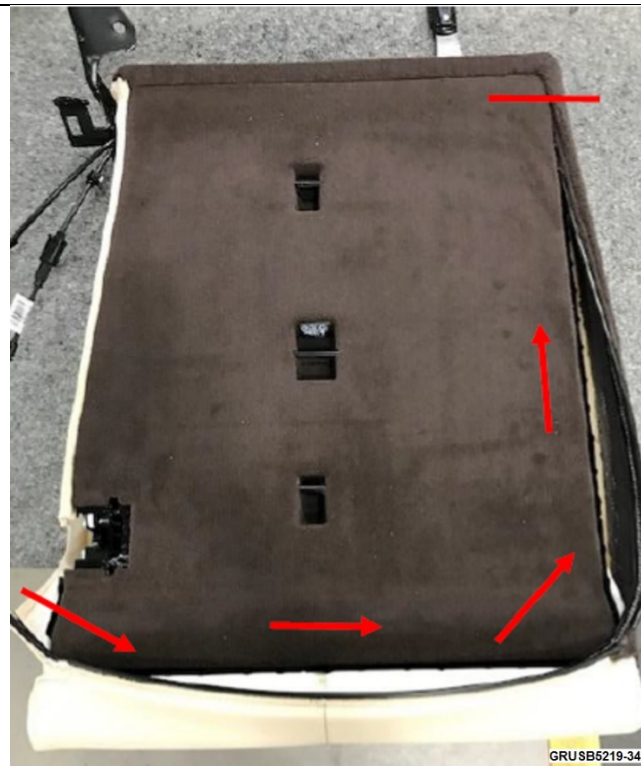


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Disassemble the plastic trim (left side) in 5 locations.



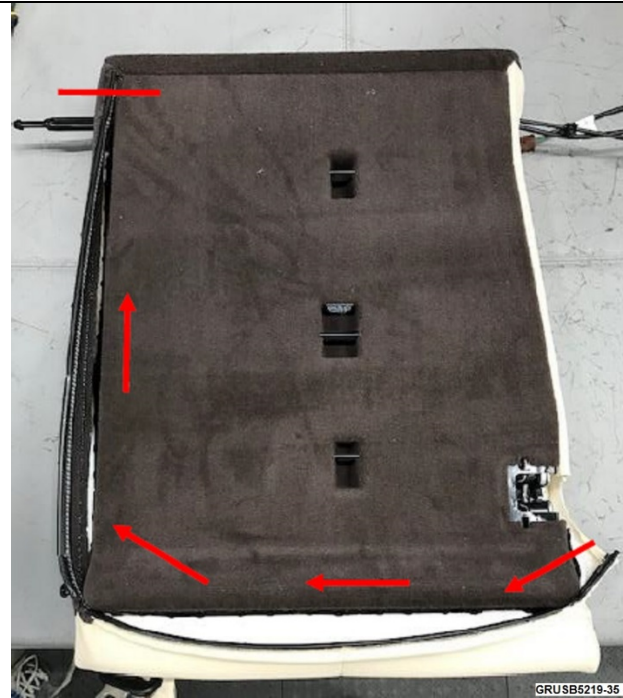
Disassemble the plastic trim (right side) in 4 locations.



Release the plastic section from the metal structure.

Start on the side with the lock.

Use a large screwdriver **WITHOUT** sharp edges or a plastic bone tool to separate the structure.



Roll the upholstery carefully over the corners.

Start on the side with the lock.



Carefully roll the upholstery into the position indicated.



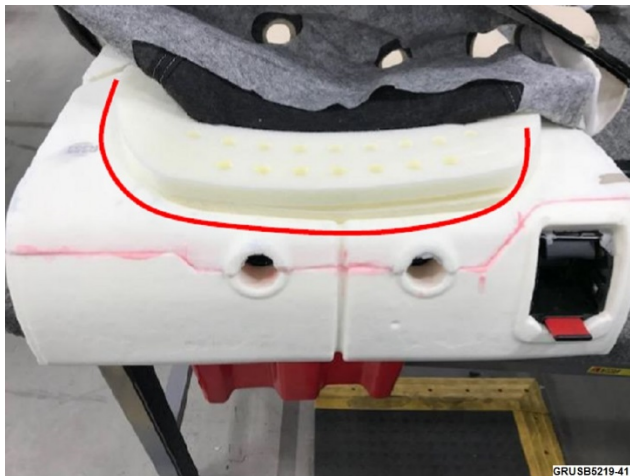


Lay the additional foam part over the existing one and push the outer corners under the upholstery in a crease-free manner.

The new foam part has identical contours.



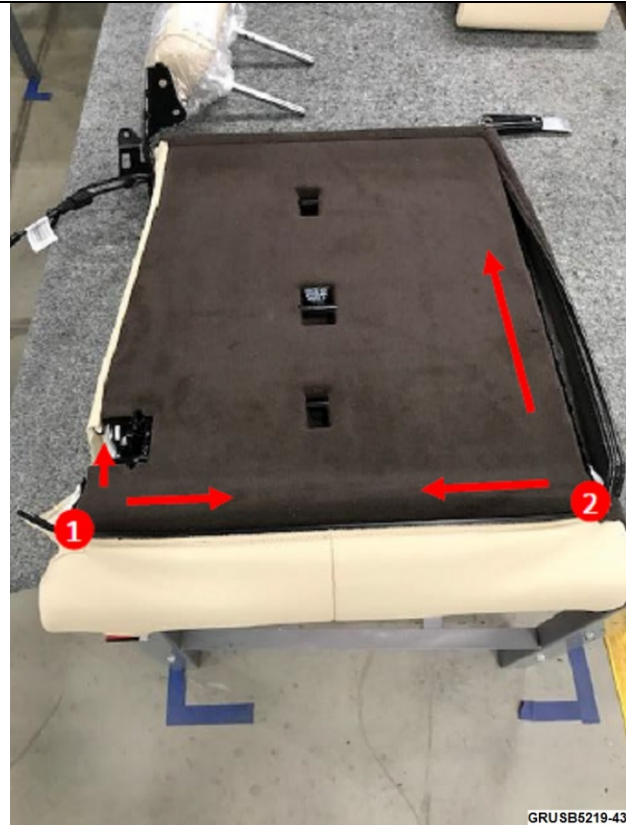
Note: Do NOT glue the foam part!



Roll the cover backwards over the inserted foam part.

DO NOT PULL the cover!

Start on the inside and then the side with the lock.



Insert the plastic section into the metal structure.

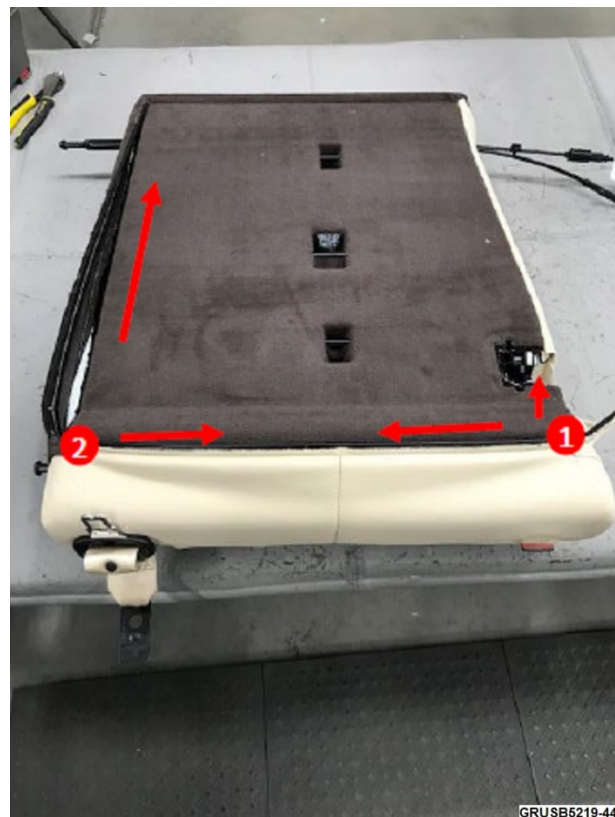
Start in the corners. Observe the sequence in the image.

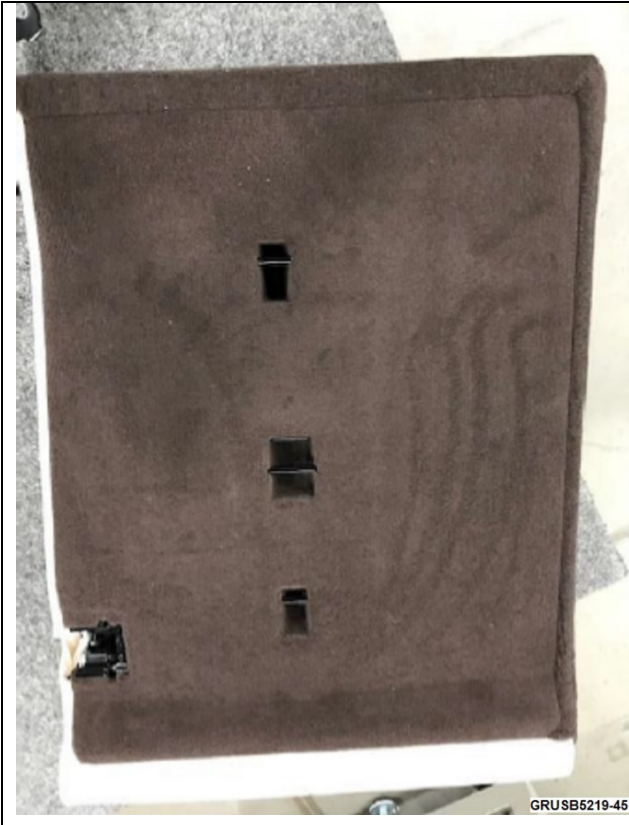
Press the profile strip into the duct of the metal structure (pre-fix).

Then insert the profile strip into the duct of the metal structure using a plastic hammer.

If necessary, place a chock on the profile strip so that this is not damaged by tapping it in.

Check the front side of the leather upholstery and smooth out the cover again.

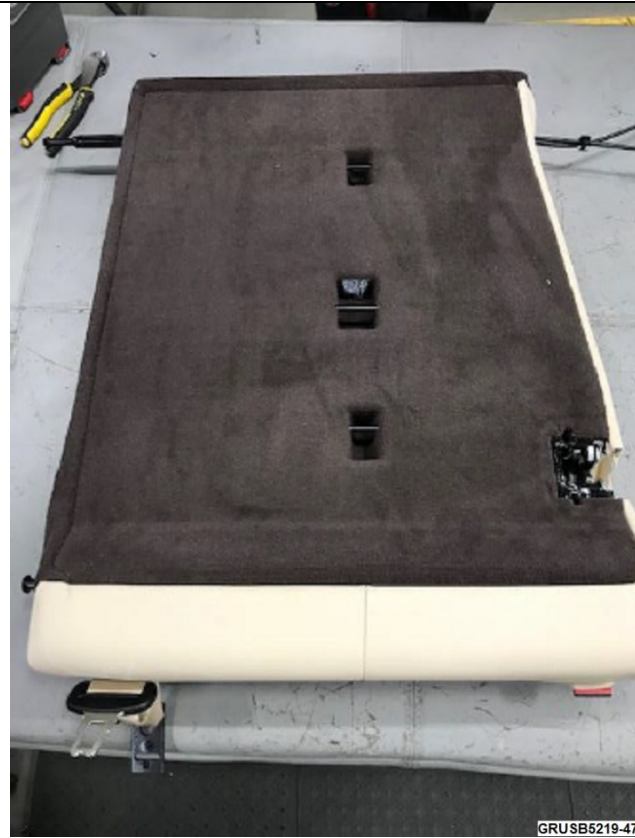




Remount all plastic trims.

No tool required.





Remount the headrests in the vehicle according to the repair instructions.

This image shows examples of the backrest after the foam installation.



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PARTS INFORMATION

Part Number	Description	Quantity
52 20 2 760 947	Foam part for headrest, top	1

		(will repair only 1 side of the seat, order 2 nd part to do both sides)
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WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5188223600	Leather, artificial (synthetic) leather, backrest covering, rear seat dented/uneven
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Note: Labor operation #'s below are generic 52 2# ### due to all the different seat configurations. You will have to select the correct labor operation based on vehicle options.

Repairing the Left Side

Labor Operation:	Labor Allowance:	Description:
52 2# ###	Refer to AIR	Replacing (Removing partially) backrest for the left rear seat (Main work)
Or:		
52 2# ###	Refer to AIR	Replacing (Removing partially) backrest for the left rear seat (Plus work)

Or:

Repairing the Right Side

Labor Operation:	Labor Allowance:	Description:
52 2# ###	Refer to AIR	Replacing (Removing partially) backrest for the right rear seat (Main work)
Or:		
52 2# ###	Refer to AIR	Replacing (Removing partially) backrest for the right rear seat (Plus work)

Or:

Repairing Both Sides

Labor Operation:	Labor Allowance:	Description:
52 2# ###	Refer to AIR	Replacing (Removing partially) backrest for the left rear seat (Main work)
Or:		
52 2# ###	Refer to AIR	Replacing (Removing partially) backrest for the left rear seat (Plus work)
And:		
52 2# ###	Refer to AIR	Replacing (Removing partially) backrest for the right rear seat (Plus work)

If you are using a Main labor code for another repair, use the Plus code labor operation instead of the Main labor code.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Or:

Sublet - Third-Party Upholstery Repair

Sublet Code 3	Sublet amount	Third-party upholstery repair
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Invoice this work (the labor portion only) on the repair order at the actual cost charged with no handling or markup. The sublet amount must also include any discounts or allowances.

Prior to having the third-party perform this repair, determine the appropriate charge for performing the “necessary repair-related work procedures” by comparing their estimated repair cost against the corresponding amount that is based on your warranty rates.

It is your center’s responsibility to review the estimate to ensure the amount requested for perform this repair work is customary, fair and reasonable. Also, it must not exceed the scope of the repair work that is described in this bulletin.

Please itemize the sublet amount on the repair order and in claim comment section.