

# Service Information Bulletin

Body Equipment

July 31, 2019

B51 31 17

## Tailgate latch is squeaking

This Service Information Bulletin (Revision 3) replaces SI B51 31 17 dated September 2017

**What's New** (Specific text highlighted):

- Defect code changed
- Title changed

## MODEL

Engineering Designation	Model Description
F48	X1 Sports Activity Vehicle

## SITUATION

The tailgate latch is squeaking when opening or closing the tailgate.

## CAUSE



The latch has become contaminated with dirt.

## CORRECTION

Clean the latch with a dry cloth or compressed air if necessary, and lubricate the rotary striker.

## PROCEDURE

For conditions that are similar to the situation described:

 <p>GRUSB5117-146</p>	<ol style="list-style-type: none"><li>1. Remove the contamination from the tailgate lock with a dry cloth and if necessary, compressed air.</li></ol> <p> Note: Do not remove the tailgate latch from the vehicle. It is shown removed for clarity.</p> <ol style="list-style-type: none"><li>2. Clean the striker with a dry cloth.</li></ol>
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3. Grease the rotary striker on the latch with BMW Sunroof Lubricant (p/n 83 19 2 157 321) in the areas shown.



NOTE: Use screwdriver to close latch to avoid a pinch hazard.

- Grease in the open and closed positions, but do not apply excessively.

4. Open and close the tailgate three times to spread the grease across the mechanism.

Verify that the squeaking has been eliminated.

## PARTS INFORMATION

Part Number	Description	Quantity
83 19 2 157 321	Sunroof Lubricant (Special Grease RHF 1, 20g)	As needed

## WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

<b>Defect Code:</b>	<b>5124005200</b>	Lock on the luggage compartment lid does not open
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
51 00 001	3 FRU	Work time to clean and lubricate latch (Main work)
Or:		
51 00 001	2 FRU	Work time to clean and lubricate latch (Plus work)

And, as necessary

### **Sublet – Bulk Materials**

<b>Sublet Code 4</b>	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (BMW part number, please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming repair-related bulk materials (BMW part number) is at dealer net price for the “used quantity” plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.