

Service Information Bulletin

Body Equipment

July 31, 2019

B51 20 19

Rattle noise from tailgate

MODEL

Engineering Designation	Model Description
G32	640i xDrive Gran Turismo

SITUATION

A rattle noise is present in the area of the tailgate while driving.

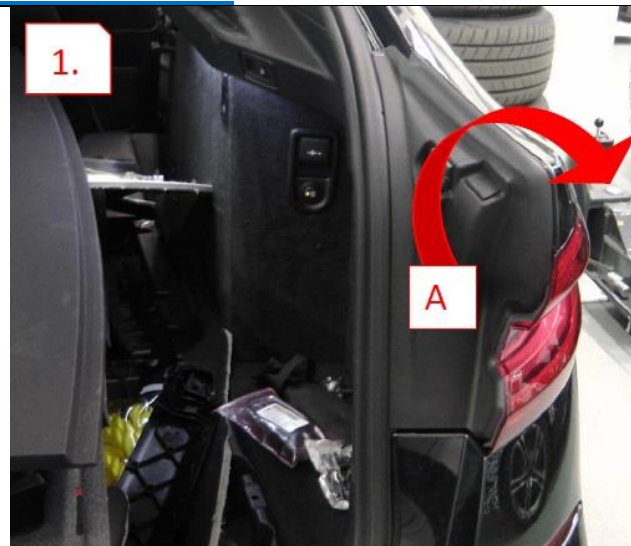
CAUSE

The tailgate stop is improperly adjusted.

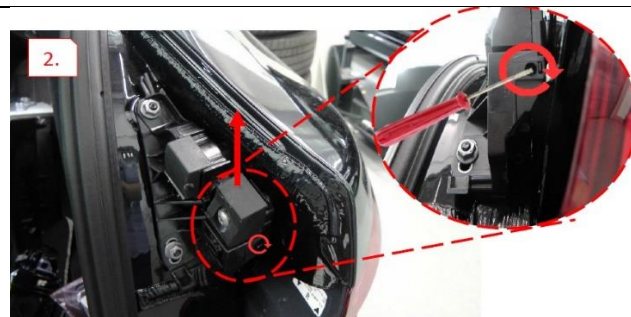
CORRECTION

Properly adjust the tailgate stop.

PROCEDURE



1. Remove the water channel cover (A) from around the taillight.



2. Turn the adjustment screw clockwise $\frac{1}{2}$ turn to raise the adjustment stop.

Raising the stop adds a slight amount of pre-load to the tailgate, which should stop the rattling sound.

3. Re-test the vehicle before installing the water channel.

- Is the rattle still present?

Yes: Turn the adjustment screw an additional ½ turn and retest.



Note: Make adjustments in ½ turn increments until the noise is no longer present. Do not adjust more than ½ turn before retesting.

No: No additional correction required. Reassemble the vehicle.

PARTS INFORMATION

No parts are required.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5124104000	Stop pad, trunk lid poorly adjusted/outside of tolerance
Labor Operation:	Labor Allowance:	Description:
51 00 001	6 FRU	Work time to adjust and retest rear tailgate (Main work)
Or:		
51 00 001	4 FRU	Work time to adjust and retest rear tailgate (Plus work)