

Service Information Bulletin

Warranties

July 25, 2019

B01 05 18

N63T ENGINE FUEL INJECTORS: LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILES

This Service Information Bulletin replaces SI B01 05 18 dated January 2018

What's New:

- MY 2015 (X5 xDrive50i) and F16 (X6 xDrive50i) vehicles added
- SIB reformatted, Situation, Cause and Correction added
- Parts Information and mailing address updated.

MODEL

F01 (750i) (N63T Engine) Model Years 2013 and 2014 produced 7/1/2012 to 6/30/2014	F01 (ALPINA B7 SWB) (N63T Engine) Model Years 2013 and 2014 produced 7/12/2012 to 6/28/2014	F01 (750i xDrive) (N63T Engine) Model Years 2013 and 2014 produced 7/2/2012 to 6/25/2014	F01 (ALPINA B7 xDrive SWB) (N63T Engine) Model Years 2013 and 2014 produced 7/9/2012 to 6/23/2014
F02 (750Li) (N63T Engine) Model Years 2013 and 2014 produced 7/2/2012 to 6/26/2014	F02 (750Li xDrive) (N63T Engine) Model Years 2013 and 2014 produced 7/2/2012 to 6/27/2014	F02 (ALPINA B7 LWB) (N63T Engine) Model Years 2013 and 2014 produced 7/6/2012 to 6/16/2014	F02 (ALPINA B7 xDrive LWB) (N63T Engine) Model Years 2013 and 2014 produced 7/9/2012 to 6/24/2014
F06 (650i Gran Coupe) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/2/2012 to 6/30/2014 only	F06 (650i xDrive Gran Coupe) Model Years 2013, 2014 and 2015 produced 7/2/2012 to 6/30/2014 only	F07 (550i Gran Turismo) (N63T Engine) Model Years 2013 and 2014 produced 7/2/2012 to 6/13/2014	F07 (550i xDrive Gran Turismo) (N63T Engine) Model Years 2013 and 2015 produced 7/2/2012 to 6/20/2014
F10 (550i Sedan) (N63T Engine) Model Year 2014 produced 6/27/2013 to 6/30/2014	F10 (550i xDrive Sedan) (N63T Engine) Model Year 2014 produced 7/24/2013 to 6/25/2014	F12 (650i Convertible) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/2/2012 to 6/30/2014 only	F12 (650i xDrive Convertible) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/2/2012 to 6/30/2014
F13 (650i Coupe) (N63T Engine) Model Year 2013, 2014 and 2015 produced 7/2/2012 to 6/30/2014 only	F13 (650i xDrive Coupe) (N63T Engine) Model Year 2013, 2014 and 2015 produced 7/1/2012 to 6/30/2014 only	F15 (X5 xDrive50i) (N63T Engine) Model Year 2014 and 2015 produced 5/8/2013 to 7/29/2015	F16 (X6 xDrive50i) (N63T Engine) Model Year 2015 produced 7/26/2014 to 7/29/2015

Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with one of the the VIN and Component-specific Vehicle Comments listed below:

For this vehicle, the engine fuel injectors limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see SI B01 05 18 (DC 13 53 90 02 00).

Or:

Please see SI B01 05 18 (DC 13 53 90 02 00): For this vehicle, the engine fuel injectors limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: The 2015 Model Year F15 (X5 xDrive50i) and F16 (X6 xDrive50i) vehicles were added July 2019.

Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Limited Warranty Extension in the DCSnet Warranty Inquiry Vehicle Comments section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

Information

For the eligible vehicles, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's **engine fuel injectors** to:

- **10 years/120,000 miles as determined by the vehicle's original in-service date**



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- This component-specific limited warranty extension applies to defects in materials or workmanship.
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.



Note: This bulletin is notice of a limited warranty extension. This is **NOT** a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is **NOT** a Recall, BMW NA will be sending VIN-specific customer notification letters in a phased release.

SITUATION

Engine starts poorly (hard starting), rough idle and misfires.

The Service Engine Soon (MIL) lamp is on, with the following fault codes stored in the DME:

- Misfires

CAUSE

While there are various possible causes, a possible cause might be that one or more fuel injectors are leaking/defective.

CORRECTION

If misfire faults are stored DME, work through the corresponding test plans using the latest version of ISTA.

Replace the one or more faulty fuel injectors as instructed.

Parts Information

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

Only order these parts in the quantities needed to address customers' vehicles that have confirmed failures.

When ETK/EPC identifies additional part(s) that must also be replaced/installed in-conjunction with performing this covered repair, these additional items are also covered under the terms of this extended limited warranty.

Also refer to ETK/EPC and the ISTA repair instructions for information on one-time use fasteners/screws and other repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

Warranty Information

The engine fuel injectors component-specific limited warranty extension to 10 years/120,000 miles applies to eligible US-specification BMW vehicles that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the engine fuel injector(s) fail again, these component are covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and the applicable labor operations provided below.

Defect Code:	1353900200	F0x F1x N63T S63T US version, injector
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Diagnosis

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to AIR	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to AIR	Connect an approved battery charger/power supply (indicated in AIR as Charging battery)
And, as applicable:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
Or, for ALPINA only:		
61 99 000	Work time (WT)	Performing vehicle diagnosis – test module

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

And, for:

All Models, except the ALPINA B7

Replacing Injector(s) on Cylinder Bank 1 (Cylinders 1 to 4)

Labor Operation:	Labor Allowance:	Description:
00 65 556	Refer to AIR	Replace one injector in cylinder bank 1
And, if applicable:		
00 65 558	2 FRU	Replace one additional injector (Two total)
And, if applicable:		
00 65 558	2 FRU	Replace two additional injectors (Three total)
And, if applicable:		
00 65 558	2 FRU	Replace three additional injectors (Four total)

And/or:

Replacing Injector(s) on Cylinder Bank 2 (Cylinders 5 to 8)

Labor Operation:	Labor Allowance:	Description:
00 65 557	Refer to AIR	Replace one injector in cylinder bank 2
And, if applicable:		
00 65 558	2 FRU	Replace one additional injector (Two total)
And, if applicable:		
00 65 558	2 FRU	Replace two additional injectors (Three total)
And, if applicable:		
00 65 558	2 FRU	Replace three additional injectors (Four total)

Or:

Replacing all Eight Injectors

Labor Operation:	Labor Allowance:	Description:
00 65 559	Refer to AIR	Replace all injectors

Or, for the:

ALPINA B7

Replacing Injector(s) on Cylinder Bank 1 (Cylinders 1 to 4)

Labor Operation:	Labor Allowance:	Description:
13 99 000	13 FRU	Work time to replace one injector in cylinder bank 1
And, if applicable:		
00 65 558	2 FRU	Replace one additional injector (Two total)
And, if applicable:		
00 65 558	2 FRU	Replace two additional injectors (Three total)
And, if applicable:		
00 65 558	2 FRU	Replace three additional injectors (Four total)

And/or:

Replacing Injector(s) on Cylinder Bank 2 (Cylinders 5 to 8)

Labor Operation:	Labor Allowance:	Description:
13 99 000	12 FRU	Work time to replace one injector in cylinder bank 2
And, if applicable:		
00 65 558	2 FRU	Replace one additional injector (Two total)
And, if applicable:		
00 65 558	2 FRU	Replace two additional injectors (Three total)
And, if applicable:		
00 65 558	2 FRU	Replace three additional injectors (Four total)

Or:

Replacing all Eight Injectors

Labor Operation:	Labor Allowance:	Description:
13 99 000	31 FRU	Work time to replace all injectors

Note: Claim work time labor operation 13 99 000 one-time for the total FRU amount that applies.

Work time labor operation codes 61 00 006, 61 99 000 and 13 99 000 are not considered a Main labor operations; however, they do require individual punch times and an explanations on the repair order and in the claim comments section.

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Note: The 2015 Model Year F15 (X5 xDrive50i) and F16 (X6 xDrive50i) vehicles were added July 2019.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- B-ELWR 2018 N63T Engine Fuel Injectors 10Y120M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The website and attached sample customer letter provides information as to what documentation is needed to be supplied to support a prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center
Attention: B-ELWR 2018 N63T Engine Fuel Injectors 10Y120M
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

BMW Owner/Operator Inquiries and Assistance

For all other questions, please contact the BMW's Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Month YYYY

This **“Important Limited Warranty Information”** applies to the BMW vehicle with the Vehicle Identification Number (VIN) of **WBANB535X01234567**.

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the limited warranty for the engine's:

- **Fuel Injectors**

On the above-referenced vehicle to:

- **10 years/120,000 miles as determined by your vehicle's original in-service date.**

This “component-specific” limited warranty extension applies to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is notice of a “limited warranty extension.” This is not a notice of a Recall or Service Action.

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment. Your authorized BMW center will determine the vehicle's eligibility and review the scope of repairs that are covered by this component-specific limited warranty extension(s).

After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized BMW center in the United States (including Puerto Rico) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered by this limited warranty extension. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW's success and our customers' trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

Sincerely,

BMW of North America, LLC

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

BMW of North America, LLC

Month YYYY

VIN WBANB535X01234567

Under these extended limited warranties, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of these component-specific limited warranty extensions.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

If you previously had a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request “online” at www.BMW-RP.com under the following reference:

Covered Component Code

B-ELWR 2018 N63T Engine Fuel Injectors 10Y120M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

Alternative Method to Request Reimbursement

Alternatively, you may mail or fax your request and documentation to:

BMW Customer Reimbursement Center
Attention: B-ELWR 2018 N63T Engine Fuel Injectors 10Y120M
P.O. Box 561089
Dallas, TX 75356
Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

For all other questions, please contact BMW’s Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

B-ELWR 2018 N63T Engine Fuel Injectors 10Y120M

N63T Engine Fuel Injectors: Limited Warranty Extension to 10 Years/120,000 Miles

Previous Customer-pay Repair Reimbursement – Documentation Checklist

BMW of North America, LLC

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

Repair Order (RO) or Invoice

This document should include the following information:

- Customer name and address
- Vehicle Identification Number (“VIN”)
- The date of repair
- The mileage when the repair was performed
- Itemized breakdown of the labor charges for all repairs* including diagnosis
- Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs*

*For repair orders containing multiple repair line items, only the specific line item expenses that relate to the component that is covered by this extended limited warranty will be considered for reimbursement.

Proof of Payment

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as “PAID”
- Copy of a cancelled check
- Copy of a signed credit/debit card receipt
- Copy of a credit/debit card statement

Determining if an eligible vehicle’s repair qualifies for reimbursement:

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

1. Why was the vehicle brought into the repair facility?
2. What was the repair facility's diagnosis?
3. What did the repair facility do to correct the concern and does it qualify?