



Campaign Code:
L636-A.14.19

Campaign Description:
Stone-guard grill installation on the front radiator

Model:
Urus

Model Year:
MY19

Special or limited editions:
All

Markets:
All

VIN Identification:
From VIN KLA00100 to KLA05242

Important: before proceeding with the repair, connect to the warranty portal and use VIN Info to check that:

- The vehicle is actually affected by the instructions given in this bulletin; some vehicles may not be, even when their VIN is included.
- Procedures are identified by a letter (e.g. A, B or C....etc., whose differences will be explained later in this bulletin); make sure that the spare parts corresponding to the assigned procedure are used.

Example

The screenshot shows a web interface for the '17 DIGITS VIN' section. It includes fields for 'MODEL NAME', 'Start Warranty' (DD/MM/YYYY), and 'End Warranty' (DD/MM/YYYY). Below this is a table titled 'Outstanding Campaigns' with columns: Code, Type, Description, Bulletin, and Proc. The first row shows 'LXX-A.XX.XX' as the code, 'CAMPAIGN NAME' as the description, and 'B' as the procedure, which is circled in red. At the bottom, it says 'Next service planned at date'.



NOTE:
Procedure A will be available only when the instructions

require a preliminary check to be performed to determine whether or not the vehicle actually needs updating.

Information to the field:

As a result of continuous product monitoring, Automobili Lamborghini Spa requests the installation of a stone-guard grill on the bottom area of the radiator, as the coolant radiator lacks in protection against stone chipping.

Solution for the network:

Update the vehicle, following the instructions given in this bulletin.

Replacement parts:

Order the following codes required for the specified operation:

- Operation B – Stone-guard grill installation

Kit P/N:	Description	Q
4ML803909	The kit contains: - Grill; P/N: 4ML121557 - Small pins; P/N: 8K0867646	1

Management of replaced parts.

Store the parts removed from the vehicle in a suitable manner, marked with their barcode for identification during visits by the competent Area Manager.

Labor

- Operation B: 0.2 hours

Bulletins superseded.

None.

Warranty instructions.

To request reimbursement for the corrective action performed, access the Warranties section of the Lamborghini HUB and follow the “Campaigns” entry instructions in the W.Claim manual which can be downloaded from the Portal.

Select the required campaign and proceed with entry, carefully reading the options present in the alert displayed by the system (see example) and select the option performed on the vehicle.

Header

CC

A-Test 1

B-Test 2

C-Test 3

Problem

A-Test 1

Cost Code

50 Service Campaign

Depending on the option performed, the reimbursement will be structured in the following manner:

- OPTION B – Stone-guard grill installation

Labor: 0.2 hour
spare parts: 4ML803909



WARNING!

Attach all documents generated during the work carried out as evidence of the work itself, for instance workshop orders, diagnostic protocols etc. **If one or more of these is missing it may lead to a rejected reimbursement request.**

Fill out the Service and Recall Campaign section in the warranty booklet, which is shown in the figure below.

Automobili Lamborghini S.p.A.		
Campagne service assistenza e campagne di richiamo / Service and Recall Campaign Service et campagne de rappel / Campaña de servicio y Llamada a Taller		
Service/Service Servizio/Servizio	Richiamo/Recall Richiamo/Recall Llamada a Taller	Service/Service Servizio/Servizio Llamada a Taller
Numero/Number Numero/Numero Numero	Richiamo/Recall Richiamo/Recall Llamada a Taller	Numero/Number Numero/Numero Numero
Data/Data Data/Data Fecha	Richiamo/Recall Richiamo/Recall Llamada a Taller	Data/Data Data/Data Fecha
Segue il Conoscimento / Ausgussicht von der Verdingungsmacht / Date by the Dealer Effettuato per le competizioni / Efectuado por el Concesionario		

Tools/Materials required

Code	Description.	Q



IMPORTANT:

Before performing the repairs specified in the service campaign, the SD-Creator program must be installed. SD-Creator installation instructions are contained in the bulletin

“BI.09.17_[ENG]_SD-Creator installation package procedures”.



N.B.^(*)

All ODIS technical documentation can be viewed on the Lamborghini web portal, in the corresponding ODIS section.

Procedure



1. Orient the protective grill vertically as shown in the figure. The arrows indicate the UP direction.

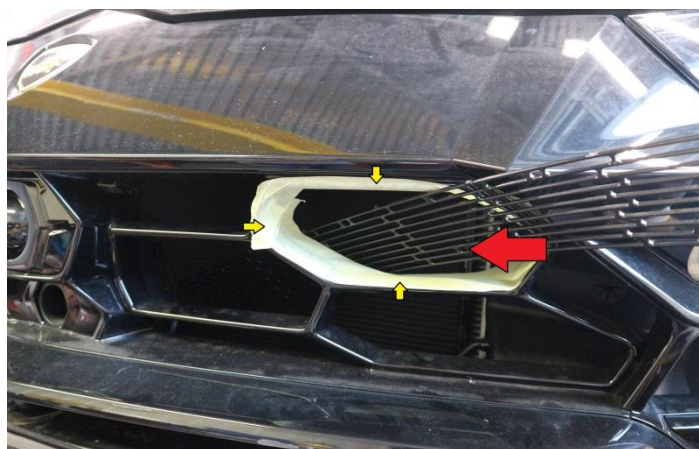


2. Position the protective grill in the bottom part of the radiator, inserting it through the mesh of the front grill.

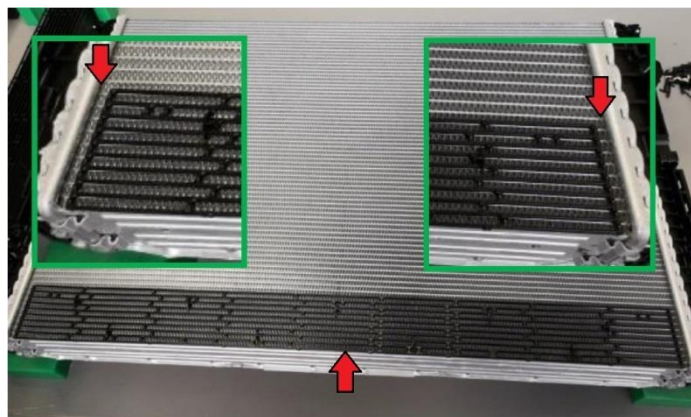


IMPORTANT

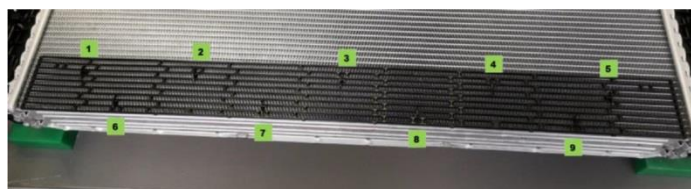
Cover the front grill of the bumper with paper masking tape, type TESA® 4323 or similar, in order to protect it from any damage. Remove the tape after inserting the protective grill.

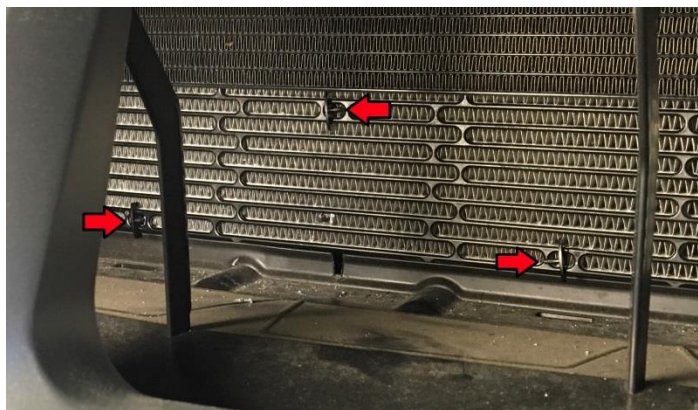


3. Align the protective grill horizontally, placing it in the centre of the radiator, and then keep the same distance from the side supports, and vertically by matching the bottom edge of the grill with that of the radiator.



4. Install 9 small fixing pins in their slots in the protective grill.





IMPORTANT:

The documents which must be provided with the warranty request are:

- *Produced Repair Order*
- *Saved Diagnostic Protocol.*

Failure to follow these procedures could lead to the request being rejected.