

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74486 - L462 Discovery: Air Conditioning system is not blowing sufficient cold air.

Models : Discovery / L462

(SALRA2BK1K2400258 -
SALRG2RVXK2413394)

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Name :

Last 22 JUL 2019 15:22:21

Modified :

Category : Body

Symptom : 107000 Interior Trim

Content : Issue:

Customers may report that the Air Conditioning system is not blowing sufficient cold air. Vin SALRA2BK1K2400258 to SALRA2AN1L2415971

Cause:

The compressor inlet tube/ hose is twisted/kinked, causing low refrigerant flow through the system.

Action:

If the issue is reported, firstly check the A/C compressor inlet hose, for a twisted or kinked condition. (see example location / photograph attached).

If the hose is found to be twisted/kinked, replace the hose and compressor. (the compressor may have become damaged due to oil starvation).

If the hose is ok, continue with diagnostics under section 412-00: Climate Control System-General Information, Diagnosis and Testing, Climate Control System.

Note: This is a temporary SSM whilst Topix is being updated to include this diagnostic and repair procedure.

File : [Kinked hose July 19.pdf](#)