

## View Message

**Sent on** 08 14 2019 **Expires on** 08 28 2019

**From** Parts and Service Division

**Subject** Request for Parts: 2017-2018 Ridgeline HEALTHY Tailgate Harness

### PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors  
From: Technical Research & Support Group  
RE: Request for Parts: 2017-2018 Ridgeline HEALTHY Tailgate Harness

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

### Background

American Honda (AHM) is collecting a HEALTHY tailgate harness from certain 2017-2018 Ridgelines which fits the criteria listed below.

### Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Tailgate harness has not been replaced.

### Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.