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<b>Sent on</b>	08	14	2019	<b>Expires on</b>	08	28	2019
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<b>From</b>	Parts and Service Division
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<b>Subject</b>	Request for Visit: 2018-2019 Odyssey/Pilot/Ridgeline Chirp Noise from Fuel Pump
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**PRIORITY/ACTION REQUIRED**

To: All Honda Service Managers/Advisors  
From: Technical Research & Support Group  
RE: Request for Visit: 2018-2019 Odyssey, Pilot & Ridgeline Chirp Noise from Fuel Pump

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2019 Odysseys, Pilots & Ridgelines with a customer complaint of a chirp noise heard inside cabin or coming from the engine compartment. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirement:

1. Must be able to duplicate the issue.
2. Confirmed that the chirp noise is coming from the high-pressure fuel pump.
3. No previous high-pressure fuel pump replacement under Service Bulletin 16-013 (High Pressure Fuel Pump Chirps).
4. No repair has been attempted for this issue.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072.  
TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.